



CASE STUDY

Cloudreach Powers Secure Cloud Migration with Alert Logic

Cloudreach is a leading cloud services company with a mission to drive extraordinary value for its customers through successful cloud transformation experience. With more than 10 years of cloud-native experience, Cloudreach offers an end-to-end suite of cloud services for enterprise and mid-sized customers. From assessment to execution, Cloudreach supports customers on various platforms throughout their cloud migration journeys. This involves a range of data center processes, including lift-and-shift migration transitioning from a data center to a public cloud, as well as cloud infrastructure modernization and management.

Challenge

As customers leverage the flexibility and agility of the cloud, their security needs evolve, making reliable protection a top concern. When Antoine Noel started as a Security Operations Leader at Cloudreach, he managed cloud security for all customers. As he monitored their cloud environments through manual, time-consuming processes, Noel quickly noted that without the proper tooling, his team lacked the visibility to ensure reliable data protection and compliance.

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Antoine Noel / Chief Information Security Officer, Cloudreach

AT-A-GLANCE

CloudreachTM

Company	Cloudreach
Location	London, UK
Industry	Technology
Size	650+

Business Impact

- Simplified annual PCI compliance audit with estimated 20% reduction in workload
- Increased visibility to surface attacks through scanning and monitoring for greater security
- Achieved 24/7 security operations easily and quickly for customers' cloud environments

As with many IT managers at growing companies, he was also handling a variety of other in-house and client-focused, administrative activities. Noel could not focus solely on security and needed a reliable, time-saving solution that could enhance team efficiency.

Solution

Cloudreach's earliest customer base came from a variety of industries in the European and U.S. markets. In pursuit of a reliable cybersecurity solution that could suit the diverse cloud environments of customers, Cloudreach chose Fortra's Alert Logic — providing an easy-to-manage, comprehensive, cloud-native, managed detection and response (MDR) solution.

As Noel managed his other responsibilities, customers' environments remained monitored and protected 24/7 by Alert Logic. Their purpose-built technology and team of security experts are always watching, filtering out noise, and prioritizing what to do next. This allowed the Cloudreach team to shift their focus to more critical tasks and increase their productivity. "It was quite complicated having to juggle everything myself. Alert Logic makes life much easier. Once you deploy it, you can almost forget about it ... and that is very rare," said Noel who is now Chief Information Security Officer.

Cloudreach's collaboration with Alert Logic continues after four years of customer growth and satisfaction while Alert Logic's depth of expertise also continues to distinguish it in the marketplace. In addition to a history of consistent success, Noel attributes Cloudreach's loyalty to the variety of time-saving Alert Logic capabilities, including:

- Streamlined, easy-to-navigate installation process
- Automation of routine management functions
- Consistent reliability

"I can tell you what keeps us committed to Alert Logic. They continuously make updates and improvements to make our everyday lives easier, even though we're still using the same product! I don't think I can say that about any other tool we use."

Antoine Noel / Chief Information Security Officer, Cloudreach

Cloudreach achieved significant time savings in deploying Alert Logic. "With Alert Logic, we have a cybersecurity solution that consistently works," said Noel. "Solution deployment is also quick and can be done in a matter of minutes."

Summary

Cloudreach has grown into an industry leader with a reputation for reliability in cloud planning, building, and optimization, with Alert Logic as a trusted supplier of comprehensive MDR services. These solutions provide continuous security management for the entire Cloudreach IT stack including:

- Log management
- Network management
- Web app management

Noel believes the most significant aspect of Alert Logic's impact is its persistent commitment to delivering unrivaled security value. "I can tell you what keeps us committed to Alert Logic," he said. "They continuously make updates and improvements to make our everyday lives easier, even though we're still using the same product! I don't think I can say that about any other tool we use."

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