MDR Vendor Selection Criteria Template
Vendor Comparison Chart

MDR Vendor Criteria	Vendor A	Vendor B	Vendor C
Security Operations Center (SOC) & Expertise			
24/7 global SOC coverage			
SOC maturity			
Commitment to customer experience			
Threat hunting			
Incident Monitoring & Response			
15-minute SLA			
Rapid MTTR			
Response automation			
Prevention and detection			
Flexible Pricing			
Predictability of pricing			
Willingness to customize pricing			
Cost of enhancements			
Visibility			
Single pane of glass view (threats, risks, vulnerabilities, incidents)			
Asset discovery and visibility			
Cloud configuration checks			
Container support and/or threat detection			
Endpoint detection			
Log monitoring			
Network monitoring (IDS)			
Vulnerability scanning			
Reporting & Compliance			
Simplified, digestible reports			
Approved PCI Vendor			
Compliance scanning and log storage			
Benchmark reporting			
Technology & Innovation			
SaaS delivery model			
Cloud native platform			
Continuous product innovation			
Robust third-party integrations			

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Managed Detection
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