FORTRA™

Alert Logic MDR Customer Experience

Cybersecurity Made Easy

Fortra's Alert Logic Managed Detection and Response (MDR) is the only solution that delivers the most comprehensive MDR coverage for public clouds, SaaS, on-premises, and hybrid environments. Since no level of investment prevents or blocks 100% of attacks, you need to continuously identify and address breaches or gaps before they cause real damage.

For most organizations with limited expertise and a cloud-centric strategy, this level of security may seem out of reach. Our cloud-native technology and experienced team of security experts protect your organization 24/7 and ensures you have the most effective response to resolve whatever threats may come.

Market-Defining Leader

At Alert Logic, we work to eliminate the constant fear of the impact from cyberthreats and attacks. Through technology, threat intelligence, and expertise, we provide meaningful security outcomes to more than 2,500 organizations worldwide. Alert Logic MDR's strength in securing cloud, hybrid, and on-prem environments gives you access to the unrivaled automation, visibility, and compliance so you can confidently leverage all the benefits of your security investment.

Comprehensive Coverage

We're customer-obsessed with an unwavering belief that organizations must be both pre- and post-breach secured. Alert Logic MDR has you covered by maximizing the ability to detect and respond to threats while minimizing the impact of successful attacks.

PRE-BREACH Reduces the likelihood of attacks — by addressing threats, vulnerabilities, and configuration issues	**BOOM!**	**POST-BREACH** Reduces the impact of a successful attack — via rapid detection, notification, and recommended response guidance

Months	Weeks	Days	Hours	Minutes		Minutes	Hours	Days	Weeks	Months

RECON → WEAPONIZE → DELIVERY → EXPLOIT → INSTALL → COMMAND & CONTROL → ACT ON OBJECTIVES

AT-A-GLANCE

24/7
Security Monitoring

130+
SOC Analysts and Threat Researchers

20+
Years of Experience

Award Winner

9.5K
AWS Deployments

500K
AWS Instances/Hosts

460K
AWS Containers

aws **A**

Cloud Expertise
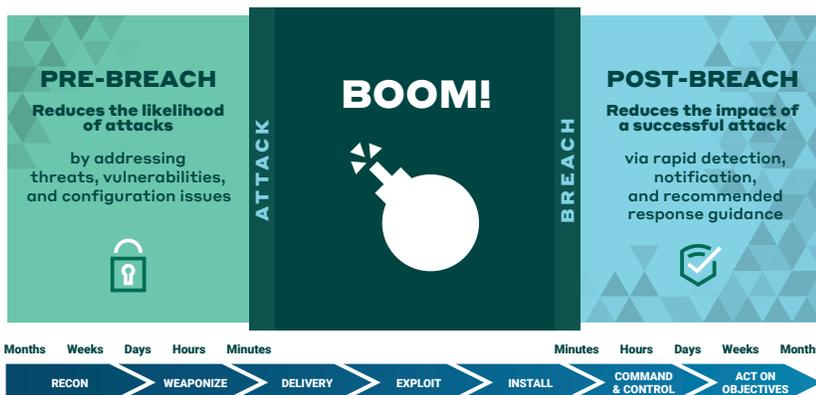
Delivering Continuous Customer Value

With Alert Logic, cybersecurity tailored to your organization's desired outcomes isn't a paid upgrade or a separate feature. Our solution will be delivered at a personalized level providing exceptional customer experience and value. We deliver industry-leading service value every step of the way — from our simplified onboarding experience to ensuring you get the most value from your investment on a continuous basis.

From the Beginning …

A team of dedicated security and customer success experts work directly with you to ensure you receive unrivaled security for your environment. Our team will be there to guide you through your MDR journey.

Trusted, knowledgeable partners throughout the discovery process

Confidence in the effectiveness of the proposed solution to achieve your security goals

Full understanding of your current security posture

Rapid time-to-value

Customized discovery and consultation to tailor your service

Achieve your identified security outcomes
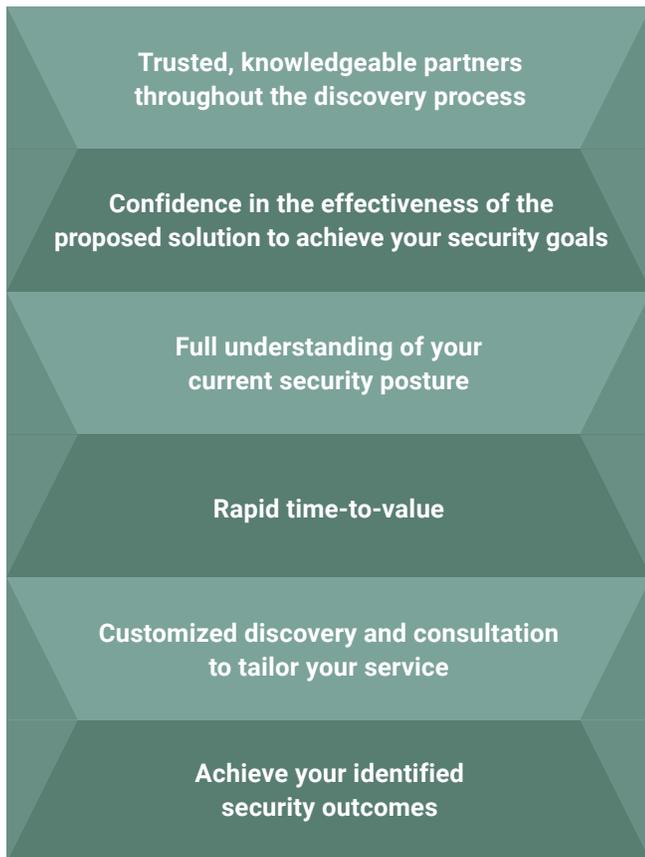
Continuous Engagement

Your team of Alert Logic security experts will be your trusted advisors dedicated to your continuous success.

Comprehensive, 24/7 monitoring and coverage across your environment

Insights and remediation guidance to improve your security posture

Dedicated technical support and engineers (people, not bots)

Automation at your own pace

Seamlessly coexists with your security environment

Cloud-based security expertise

Service value reviews focused on optimizing your security investment

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FORTRA™

Fortra.com

About Fortra

Fortra is a cybersecurity company like no other. We're creating a simpler, stronger future for our customers. Our trusted experts and portfolio of integrated, scalable solutions bring balance and control to organizations around the world. We're the positive changemakers and your relentless ally to provide peace of mind through every step of your cybersecurity journey. Learn more at fortra.com.