

FORTRA

DATASHEET (Cybersecurity)

Policy Migration

Clearswift Professional Services

At Clearswift, we recognise that there will be times when you want expert knowledge to help with the deployment, upgrade, or migration of our products. We can also conduct periodic health checks, or provide consultation around business process change in existing solutions. The range of service packages we offer has been designed to ensure that you get the maximum value from your investment in Clearswift solutions.

Policy Migration Packages

Our team of certified engineers will make your transition from MIMESweeper for SMTP to the Clearswift Secure Email Gateway simple and straightforward. We offer a range of migration packages that can be tailored to meet the specific requirements of your organisation.

Our packages are:

- **Bronze:** Send us your existing MIMESweeper for SMTP content policy, we'll review it, transfer the appropriate components into the Email Gateway format and make recommendations for future improvements.
- **Silver:** In addition to the standard policy migration, one of our engineers will come on site to deploy the Email Gateway, test the configuration, manage the go-live process and implement recommended policy improvements. All of this will be performed alongside your team, to ensure that you are ready to administer the Gateway from day one.
- **Gold:** To maximise your return on investment, our engineer can also deliver a formal training course to ensure that you fully understand how to adapt your content policy to meet the changing needs of your organisation.

"The Clearswift team provided excellent implementation and product support... They took time to understand our needs and the system we desired to create. Our project was considered by all to be a resounding success."

Joy Harvey,
IT Business,
Androscoggin Bank, USA

Policy Migration Packages at a Glance

Description	Bronze	Silver	Gold
MIMESweeper for SMTP policy review	✓	✓	✓
Like for like policy migration to the Clearswift Secure Email Gateway	✓	✓	✓
Post migration report including recommendations for improvement	✓	✓	✓
Email Gateway installation	×	✓	✓
Policy implementation and testing	×	✓	✓
Implementation of recommended policy improvements	×	✓	✓
Knowledge transfer	×	✓	✓
Clearswift Engineer (CE) Secure Email Gateway training course+	×	×	✓
Typical duration*	1 day	4 days	5+ days

+ Bespoke course for up to 4 people. The course durations are:

- CE Clearswift Secure Email Gateway: 1 day
- CCE Clearswift Secure Web Gateway: 1 day

* Durations are based upon a typical customer policy. More complex policies and environments may require longer engagements. Clearswift will conduct a review of your existing policy prior to issuing you with a formal quote for the migration service.

Clearswift reserves the right to change the contents and pricing of the Policy Migration Packages at any time.

Contact Us

For more information please reach out to your dedicated support representative or email us at support.clearswift@fortra.com.



About Fortra

Fortra is a cybersecurity company like no other. We're creating a simpler, stronger future for our customers. Our trusted experts and portfolio of integrated, scalable solutions bring balance and control to organizations around the world. We're the positive changemakers and your relentless ally to provide peace of mind through every step of your cybersecurity journey. Learn more at fortra.com.