



DATASHEET (EMAIL SECURITY)

Professional Services for Fortra Secure Email Gateway

Deploying, upgrading, or migrating our products at times can be complex, and access to expert guidance can make all the difference. We design our services to maximize the value of your investment in Fortra Secure Email Gateway solutions. Whether you need periodic health checks or consultation on business process changes, we can help. From optimizing your [Secure Email Gateway](#) and [Secure Web Gateway](#) to seamlessly upgrading to new versions to the [SMTP protocol](#), Fortra's experts ensure a smooth, efficient, and secure transition.

Upgrade Options*

Fortra's range of secure gateway services are constantly evolving to keep pace with customers' needs. Staying up to date with new functionality is essential, but upgrading between major releases can raise operational challenges.

Our certified engineers can plan and execute your upgrade, ensuring a smooth transition with full user approval before production deployment. We provide a variety of upgrade offerings, customizable to meet your specific requirements:

- Review deployment
- Recommended upgrade plan
- Implement upgrade plan and testing
- Knowledge transfer
- Post-upgrade report, including policy improvement recommendations
- Fortra Engineer (CE) training course

"The Fortra team provided excellent implementation and product support ... They took time to understand our needs and the system we desired to create. Our project was considered to be a resounding success."

Joy Harvey

IT Business, Androscoggin Bank, USA

**Fortra Secure Email Gateway reserves the right to change the contents and pricing of Upgrade offers at any time.*



Fortra.com

About Fortra

Fortra provides advanced offensive and defensive security solutions that deliver comprehensive protection across the cyber kill chain. With complete visibility across the attack chain, access to threat intelligence spanning the globe, and flexible solution delivery, Fortra customers can anticipate criminal behavior and strengthen their defenses in real time. Break the chain at [fortra.com](#).