



SOLUTION BRIEF (FORTRA)

# Managed Human Risk Management

With Fortra Managed Services, you can maximize the effectiveness of your Human Risk Management (HRM) program while minimizing the additional workload. This ensures your security awareness program runs smoothly with the assistance of Fortra's experts.

## Experience the Advantages of Managed Services

It's crucial for organizations to have a comprehensive, tailored approach to security awareness. Identifying your organization's security awareness objectives and recommending the right training content is the first step to ensuring that the program aligns with your organization's needs and risks. Fortra Managed HRM helps create a structured HRM plan. This allows for clear communication and proper reinforcement, ensuring that employees understand their roles in the organization's cybersecurity.

Preparing communication strategies, scheduling reinforcement materials, and coordinating all project activities are necessary for seamless implementation. Managed Services will configure the security awareness platform, import users, and work with your IT teams to set up integrations like Single Sign-On (SSO) to ensure a smooth user experience, while automated provisioning reduces your burden. Launching baseline quizzes and phishing simulations provides a fundamental starting point to gauge current knowledge levels, which can then inform the direction of future training. With consistent deployment of training and simulations, organizations can continuously assess the program's effectiveness through regular reporting and performance evaluations.

Furthermore, the ability to customize training content — whether it's adding a logo or text customizations to templates or customizing standard course content in multiple languages — ensures the program is engaging and relevant to your organization's unique environment. This level of personalization, paired with Fortra's thorough monitoring and reporting, supports your organization to address gaps in security proactively, reinforcing the importance of ongoing cybersecurity awareness at every level.

## MANAGED SERVICE TIERS



### SILVER

Supports the delivery of a customized plan including **up to 4 awareness trainings and 4 phishing simulations.**



### GOLD

Supports the delivery of a customized plan including **up to 8 awareness trainings and 8 phishing simulations.**



### PLATINUM

Supports the delivery of a customized plan including **up to 12 awareness trainings and 12 phishing simulations.**



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## About Fortra

Fortra provides advanced offensive and defensive security solutions that deliver comprehensive protection across the cyber kill chain. With complete visibility across the attack chain, access to threat intelligence spanning the globe, and flexible solution delivery, Fortra customers can anticipate criminal behavior and strengthen their defenses in real time. Break the chain at [fortra.com](https://fortra.com).