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Frontline™ + Service Now

Experience Benefits of ServiceNow® & Frontline Vulnerability Manager (FVM) Sync

Many organizations depend on the accuracy of their asset manager and ticketing systems to properly supervise their IT operations and vulnerability remediation programs. Data and documentation frequently become outdated as the tools utilized are not updated or the personnel in charge of maintenance lack the time and resource to do so. Frontline™ Vulnerability Manager (FVM) infuses the ServiceNow® platform with an automated security management workflow that goes beyond simple import/export mechanics found in other platforms.

With FVM Sync, a certified integration with ServiceNow, ServiceNow users can be automatically alerted to new security vulnerabilities on their network; utilizing inline workflows to alert, assign, manage and verify remediation all from their ServiceNow platform. Build an effective and efficient security program leveraging the power ServiceNow and the expertise of a next generation security assessment system.

Innovative Application Integration

Built from the ground up to as one of the industry's most progressive security management platforms, FVM supports automated ServiceNow workflow integrations via FVM Sync.

The seamless cloud-to-cloud deployment closes the vulnerability security loop from identification to remediation with end-to-end integration of vulnerability management and ticketing.

Advanced network scoping, configurable labeling and automated fix verification and patented scanning technology empower and streamline your IT security management program.

Integration Benefits

- Seamless management of host and vulnerability findings
- Fully automated ticket workflow
- Customized ticket creation filters and rules
- Comprehensive description and solutions for vulnerability remediation
- On-demand rescan of hosts
- Simple to configure and deploy

Frontline VM™

Reduce Risk. Build A Culture of Security.

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About HelpSystems

HelpSystems is a people-first software company focused on helping exceptional organizations Build a Better IT™. Our holistic suite of security and automation solutions create a simpler, smarter, and more powerful IT. With customers in over 100 countries and across all industries, organizations everywhere trust HelpSystems to provide peace of mind. Learn more at www.helpsystems.com.