



SOLUTION BRIEF (DOCUMENT MANAGEMENT)

AP Automation Care

Keep accounts payable running at peak performance

Fortra's AP Automation Care ensures your solution stays optimized, secure, and aligned with your business needs. This offering goes beyond standard maintenance by providing proactive tuning, advanced support, and expert guidance for continued success after implementation. This package is offered at a discounted rate for existing Webdocs for AP customers.

Why Customers Choose AP Automation Care

- Maximize Performance: Continuous optimization of docAlpha, Webdocs Invoice Manager, and Webdocs.
- Stay Ahead: Identify and fix issues before they impact operations.
- Empower Users: Tailored training and quarterly reviews drive adoption and efficiency.
- Evolve Confidently: Access to the latest features and automation options as they're released.

AP Automation Care Includes

System Optimization

- Regular cleanup of outdated workflows, batches, and forms
- Advanced configuration reviews to boost processing accuracy and speed
- Proactive health checks and release recommendations

Proactive Monitoring & Support

- Early detection of performance or integration issues
- Priority response and guided resolution from Fortra experts

Training & Improvement

- Ongoing user sessions to ensure your team is using the system as intended
- Feedback collection to uncover new opportunities for improvement

Business Impact & Usage Reviews

- Quarterly or annual reviews to verify the solution is being fully utilized and delivering expected outcomes

Flexible Engagement Options	
Frequency	Deliverables
Monthly	Optimization reviews, proactive monitoring, and check-in calls
Quarterly	User training, feature updates, customization discussions
Annual	Usage review and strategic performance alignment session

Key Benefits

- Peak System Efficiency
- Proactive Issue Resolution
- Individualized, Expert Support
- Continuous Innovation
- Discounted Pricing for Existing Customers

Next Steps

Begin your enhanced AP Automation journey today. Contact us to learn how we can tailor a plan to fit your goals and budget. Or, if you’re already a Fortra customer, just reach out to your representative to let them know you’re interested.

Contact us at: <https://power.fortra.com/contact-us>

Contact us



About Fortra’s IBM Power Solutions

Fortra is a leader in cybersecurity, automation, HA/DR, and business intelligence for organizations on IBM Power. Our trusted experts and scalable solutions simplify operations, safeguard business-critical systems, and deliver peace of mind—driving a smarter, more resilient future for your IT operations.

Find out how you can unleash the Power at power.fortra.com.