

FORTRA



CASE STUDY (FileCatalyst)

Evirx

Profile

Since 2008, Evirx has delivered web-based software solutions to individuals and companies seeking professional excellence. Through web-based video analysis tools, Evirx helps professionals advance in their careers by capturing demonstrations of workplace skills, knowledge, and competencies which were made available for supervisor assessment. Evirx provides solutions used in healthcare, medicine, education, military, and corporate training with its VideoWurks tool. VideoWurks allows users in remote locations to upload video content providing workplace competencies from anywhere in the world.

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~ Art Recesso,
CEO, and founder of Evirx

Challenges

Evirx users routinely upload videos for assessment that can be anywhere from 20 to 90 minutes long. These large videos create slow and often unreliable uploads and downloads to the server. Uploads were slowed further when combined with weak network connections that are common to remote areas. Evirx tried a variety of traditional file transfer methods to optimize their upload process including physically shipping SD cards, using an FTP solution for video uploads, and a web-based service that sends large files electronically.

While each file transfer method had its issues, Evirx encountered similar problems with each assessment: video uploads were slow and unreliable, files were often too large to transfer, user interfaces were unintuitive and difficult to navigate, and the solutions couldn't integrate into Evirx's existing web-based solution.

AT-A-GLANCE



Company	Evirx
Industry	Multimedia

CHALLENGES

- Failed file transfers across the WAN
- Weak network connections from remote areas
- Inadequate transfer size limits

PRODUCTS

- FileCatalyst Direct
- FileCatalyst Applets

RESULTS

- Accelerated upload speeds for all users
- FileCatalyst Applets easily integrated into Evirx
- Automatic protocol optimization based on network conditions

Solution

To accelerate Evirx's video transfers, FileCatalyst Direct was implemented into their existing solution. FileCatalyst Direct quickly became a point of management for every Evirx video file transfer, and it fully optimized uploads based on user networks. FileCatalyst applets were also deployed and integrated directly into VideoWurks. This accelerated all file transfers and uploads of any format or size via the Evirx interface without the need to install new software.

Results

FileCatalyst's UDP-based acceleration technology quickly helped Evirx spend less time handling files and technical support issues, allowing them more time to focus on core operations. The ability to automatically select the best protocol (UDP, FTP, or HTTP) based on network conditions further optimized their transfer speeds.

The FileCatalyst applets were integrated into Evirx's user software, providing an easy and undisrupted experience for video uploads. "The integration of FileCatalyst into our software was a seamless experience. Acceleration has been a long-sought feature that is extremely important to us," said Art Recesso, CEO, and founder of Evirx.

Overall, Evirx's adoption of FileCatalyst technology was a simple process that gave an immediate return on their investment. Regarding the deployment and post-implementation experience Art stated, "Working directly with FileCatalyst post-sales support was excellent – one of my best experiences working with a vendor."



About Fortra

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