



CASE STUDY (Globalscape)

Globalscape EFT™ Arcus Empowers Genomic Research Firm With Automated Cloud File Transfers

Health Organization Transfers PII Data Using Automation And PGP

Overview

An organization offers employee benefits to deliver affordable access to genomic-based programs and services that are not typically covered by health insurance. Members have access to personalized cancer guidance, including advanced genomic testing and cancer support to help them make informed decisions about patient health, treatment, and quality of life. For cancer patients, having the right information from diagnosis through treatment can provide overall improved patient satisfaction and better outcomes.

Challenge

The company was using Amazon SFTP with Key Exchange for external users to establish a secure connection, and Cleopatra PGP to encrypt/decrypt transfers. This configuration was difficult to administer and manage, due to unfamiliarity with SFTP and PGP, and no access to technical support to assist them. The company consulted with Globalscape's Sales Engineers to help them determine the best way to meet their challenges.

Implementation





The client purchased an EFT Arcus subscription, a secure, full-featured, enterprise-class cloud file transfer service, installed as a single instance of EFT and supporting infrastructure. The client does not have to become IT experts to provide access to services for their employees and partners. Our engineers were able to help the client make the move to EFT Arcus and configured some automation rules to get them started.

KEY DETAILS

INDUSTRY

- + Insurance
- + Healthcare
- + Genomic Research

OUTCOME

-  A secure file transfer portal, safely accessed both externally and internally
-  Reliable, always available service
-  Complex automation for sequential file transfers
-  Protection for critical files containing PII

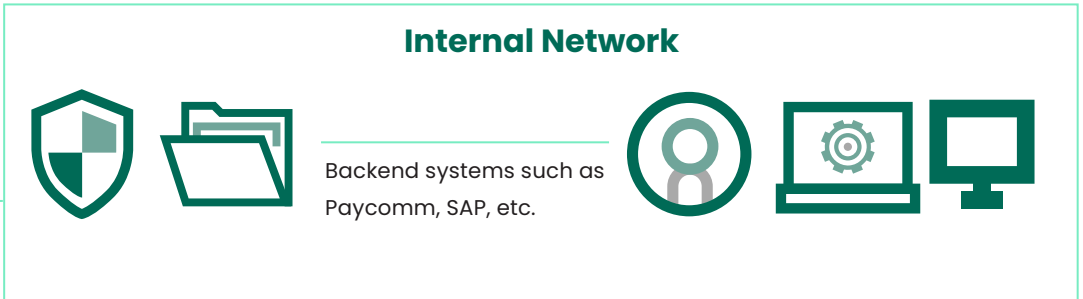
APPLICATION

- + Secure data transfer
- + Integration with backend systems
- + B2B gateway

PRODUCTS

- + EFT™ Arcus

EFT™ Arcus



Result

With an EFT™ Arcus Basic tier subscription, the organization now uses EFT's automation to decrypt and encrypt personally identifiable information (PII) for their SFTP transfers to and from partners and clients. As the business grows, they can add more automation, an employee portal, and other features to remove the burden off of their small, one-person IT department.

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