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CASE STUDY (Globalscape)

UST Global® Enlists Globalscape® to Advance File Transfer Operations

Enhanced File Transfer™ (EFTM) Platform Reduces Time to Manage File Transfers by 60%

UST Global® provides information technology and business process outsourcing services for Global 1000 enterprises, including around the-clock consulting, data management, e-commerce, and application development services. Founded in 1999, the company quickly expanded from its California headquarters to India, Malaysia, Mexico, the Philippines, and the United Kingdom.

As UST Global expanded, the company’s information-sharing needs began to evolve. Sending files was no longer only about getting information from point A to point B, but security, compliance, efficiency, and management had also become more crucial than ever before.

“Our file transfer platform was holding our organization back, because it provided minimal security and lacked automation,” said Sachin Narayanapillai, Associate Consultant at UST Global. “We needed a new solution that would streamline operations.”



“After reviewing all of our system needs and evaluating numerous secure FTP solutions, we selected Globalscape’s Enhanced File Transfer solution because of its powerful and wide-ranging functionality.”

– Sachin Narayanapillai Associate Consultant at UST Global

Access Points

- FTPS(SSL) ◀
- HTTP/S ◀
- Email ◀
- SFTP(SSH) ◀
- AS2 ◀
- BYOD ◀

Internet



DMZ Gateway

DMZ



Secure



EFT

Link



Capabilities

- Audit DB (Oracle or SQL)
- User Auth LDAP/Native AD/ODBC/Local

Capabilities

- ▶ Auditing & Reporting
- ▶ Data Encryption
- ▶ Drummond Certified AS2
- ▶ Web Transfer Client
- ▶ Advanced Workflow Engine
- ▶ High Security Module
- ▶ Secure Ad Hoc Transfer
- ▶ Mobile Transfer Client
- ▶ Big Data Gateway
- ▶ Enterprise File Sync & Share

Security, Compliance, and Efficiency Top File Transfer Needs

Globalscape was the standout solution when compared to other MFT offerings. “After reviewing all of our system needs and evaluating numerous secure FTP solutions, we selected [Globalscape’s Enhanced File Transfer solution](#) because of its powerful and wide-ranging functionality,” said Narayanapillai.

Today, UST Global uses EFT to move files between clients and vendors, and to help facilitate productivity and efficiency for remote workers. The product works so flawlessly, that system administrators often forget that EFT is even running.

“We transfer more than 150 GB files per week. Finding an easy way to manage and automate the process was critical for our success,” said Narayanapillai.

Additionally, EFT enables UST Global to:

- Reduce the time required to set up file transfers by 60%
- Exceed internal and client mandates for compliance
- Protect and secure all file transfers, ensuring that only intended recipients can access files.
- Automate day-to-day reporting responsibilities.
- Reduce the administrative tasks necessary for supporting routine file exchanges.

“Globalscape’s solutions have improved day-to-day operations for clients, administrators, and remote users, without requiring any additional training. The range of features and powerful security functionality receive rave reviews from all of our end users. EFT is a reliable and secure file transfer solution,” said Narayanapillai.

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About Fortra

Fortra is a cybersecurity company like no other. We're creating a simpler, stronger future for our customers. Our trusted experts and portfolio of integrated, scalable solutions bring balance and control to organizations around the world. We're the positive changemakers and your relentless ally to provide peace of mind through every step of your cybersecurity journey. Learn more at fortra.com.