



INFO~TECH
RESEARCH GROUP

DATA QUADRANT REPORT

Managed File Transfer - Enterprise

MARCH 2025

This report features: GoAnywhere MFT | ShareFile | Progress MOVEit | Globalscape EFT | IBM MFT | Oracle MFT | JSCAPE MFT Server | SolarWinds Serv-U

1068

REVIEWS

11

PRODUCTS INCLUDED

Table of Contents

3

Data Quadrant

4

Category Overview

6

Vendor Capability Summary

9

Vendor Capabilities

21

Product Feature Summary

25

Product Features

How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Managed File Transfer - Enterprise market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

Data collected from reviewers in: organizations with 5,000 or more employees.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

© 2025 SoftwareReviews.com. All rights reserved.

Software Directory

MANAGED FILE TRANSFER - ENTERPRISE SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Managed File Transfer - Enterprise Software

 **ActiveBatch**

 **Axway Managed File Transfer**

 **CA Dollar Universe Workload Automation**

 **Cornerstone Managed File Transfer**

 **Coviant Diplomat Managed File Transfer**

 **FileCloud**

 **Globalscape EFT**

 **GoAnywhere MFT**

 **IBM Sterling Secure File Transfer**

 **JSCAPE MFT Server**

 **Kiteworks Secure Managed File Transfer**

 **OpenText HighTail**

 **Opentext Reflection for Secure IT**

 **Oracle Managed File Transfer**

 **Primeur Data Mover**

 **Progress MOVEit**

 **SEEBURGER BIS Managed File Transfer**

 **ShareFile**

 **Signiant Manager+Agents**

 **SolarWinds Serv-U MFT Server**

 **TIBCO Managed File Transfer**

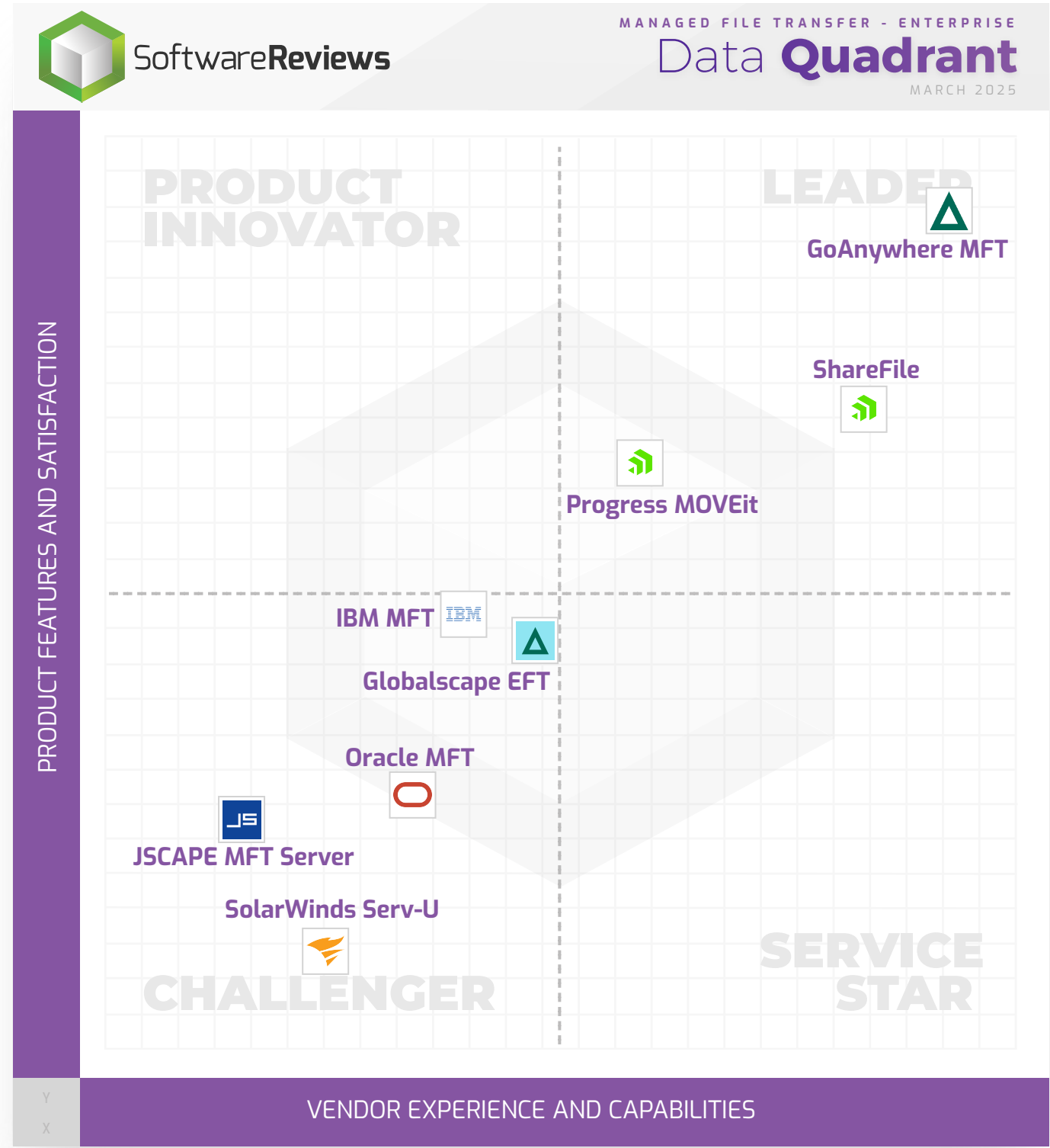


SOFTWARE REVIEWS

Data Quadrant



Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



MANAGED FILE TRANSFER - ENTERPRISE

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: Software product placement is based on the scores provided by users, recency of the reviews, and review volume. Axes are dynamically adjusted based on the minimum and maximum values in the data set.

Category Overview

This page provides a high level summary of product performance within the Managed File Transfer - Enterprise category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you’re considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	 GoAnywhere MFT	9.1/10	+94 	 -- NEGATIVE95% POSITIVE	86%	87%	92%	293
	 ShareFile	8.8/10	+92 	 2% NEGATIVE94% POSITIVE	82%	83%	85%	185
	 Progress MOVEit	8.4/10	+90 	 -- NEGATIVE91% POSITIVE	84%	88%	91%	147
4	 Globalscape EFT	8.1/10	+89 	 2% NEGATIVE91% POSITIVE	78%	82%	87%	92
5	 IBM MFT	8.0/10	+83 	 4% NEGATIVE87% POSITIVE	80%	82%	87%	117
6	 Oracle MFT	7.7/10	+80 	 5% NEGATIVE85% POSITIVE	79%	80%	79%	106
7	 JSCAPE MFT Server	7.5/10	+79 	 4% NEGATIVE83% POSITIVE	74%	80%	82%	34
8	 SolarWinds Serv-U	7.4/10	+84 	 5% NEGATIVE89% POSITIVE	80%	81%	80%	41
AVERAGE SCORES		8.1/10	+86 	 3% NEGATIVE89% POSITIVE	80%	83%	85%	127
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS								
--	 Axway MFT	8.3/10	+98 	 -- NEGATIVE99% POSITIVE	83%	91%	84%	24
--	 SEEBURGER BIS MFT	7.9/10	+96 	 -- NEGATIVE96% POSITIVE	78%	81%	88%	15

Category Overview

This page provides a high level summary of product performance within the Managed File Transfer - Enterprise category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you’re considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS							
--	 Kiteworks MFT	6.5/10	+74 	5% NEGATIVE79% POSITIVE	68%	75%	74%	14

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
GoAnywhere MFT	86%	87%	86%	87%	84%	86%	86%	86%	87%	83%	83%	88%
Progress MOVEit	84%	86%	82%	85%	82%	83%	84%	85%	88%	83%	76%	85%
ShareFile	82%	82%	82%	85%	83%	84%	81%	86%	81%	80%	79%	83%
SolarWinds Serv-U MFT Server	80%	78%	84%	78%	80%	77%	82%	82%	78%	80%	78%	82%
IBM Sterling Secure File Transfer	80%	79%	78%	83%	78%	79%	80%	80%	81%	79%	77%	81%
Oracle Managed File Transfer	79%	81%	79%	79%	78%	81%	78%	79%	76%	79%	80%	84%
Globalscape EFT	78%	80%	77%	77%	76%	79%	82%	78%	79%	80%	75%	80%
JSCAPE MFT Server	74%	79%	75%	72%	72%	70%	72%	77%	76%	74%	65%	78%
CATEGORY AVERAGE	80%	81%	80%	81%	79%	80%	81%	82%	81%	80%	77%	83%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Axway Managed File Transfer	83%	83%	79%	79%	80%	84%	90%	88%	84%	82%	77%	85%
SEEBURGER BIS Managed File Transfer	78%	81%	78%	77%	72%	81%	78%	75%	81%	78%	73%	83%

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
CATEGORY AVERAGE	80%	81%	80%	81%	79%	80%	81%	82%	81%	80%	77%	83%
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Kiteworks Secure Managed File Transfer	68%	69%	70%	72%	65%	73%	65%	63%	67%	71%	58%	76%

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Managed File Transfer - Enterprise software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

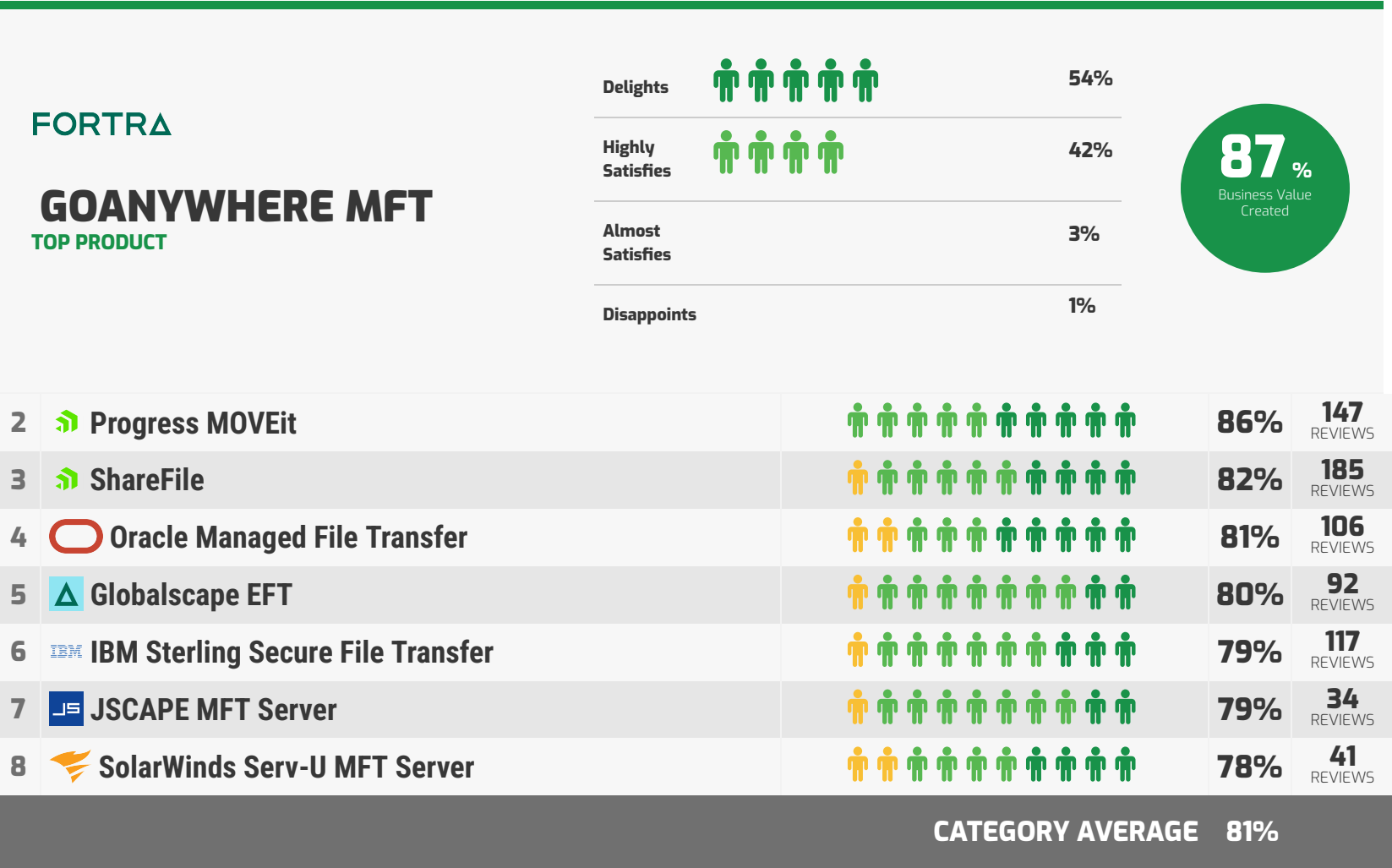
Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.	Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.	Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you’re purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.	Ease of Administration	Administrative interfaces don’t get the same attention as those built for end users, but they shouldn’t be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it’s important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don’t stay on top of emerging needs and trends won’t enable you to meet your business goals. Use the data in this section to separate innovators from imposters.	Ease of Customization	Out-of-the-box functionality often isn’t enough, especially for niche or industry-specific software, and the reason you’re buying rather than building is to save time and money in the first place. Don’t get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users’ technical ability to determine how important UX is in your purchase.	Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you’ve chosen. Use this section to make sure your vendor’s training programs and materials measure up.
		Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.



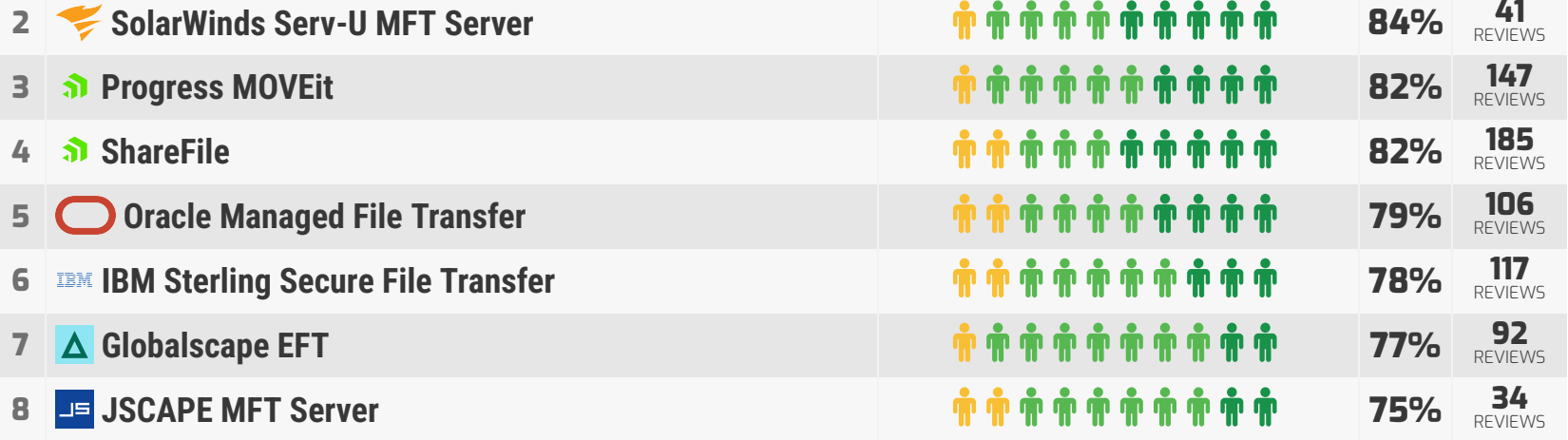
2	 Progress MOVEit		86%	147 REVIEWS
3	 ShareFile		82%	185 REVIEWS
4	 Oracle Managed File Transfer		81%	106 REVIEWS
5	 Globalscape EFT		80%	92 REVIEWS
6	 IBM Sterling Secure File Transfer		79%	117 REVIEWS
7	 JSCAPE MFT Server		79%	34 REVIEWS
8	 SolarWinds Serv-U MFT Server		78%	41 REVIEWS
CATEGORY AVERAGE 81%				

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		83%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		81%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		69%	14 REVIEWS

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

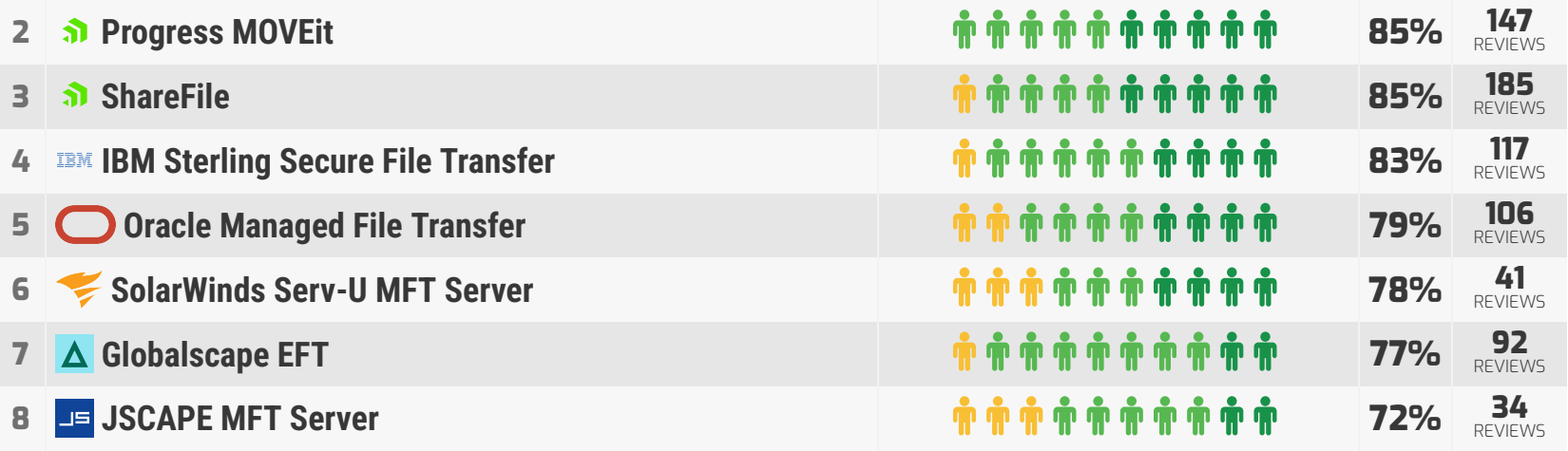
Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.



Axway Managed File Transfer		79%	24 REVIEWS
SEEBURGER BIS Managed File Transfer		78%	15 REVIEWS
Kiteworks Secure Managed File Transfer		70%	14 REVIEWS

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.



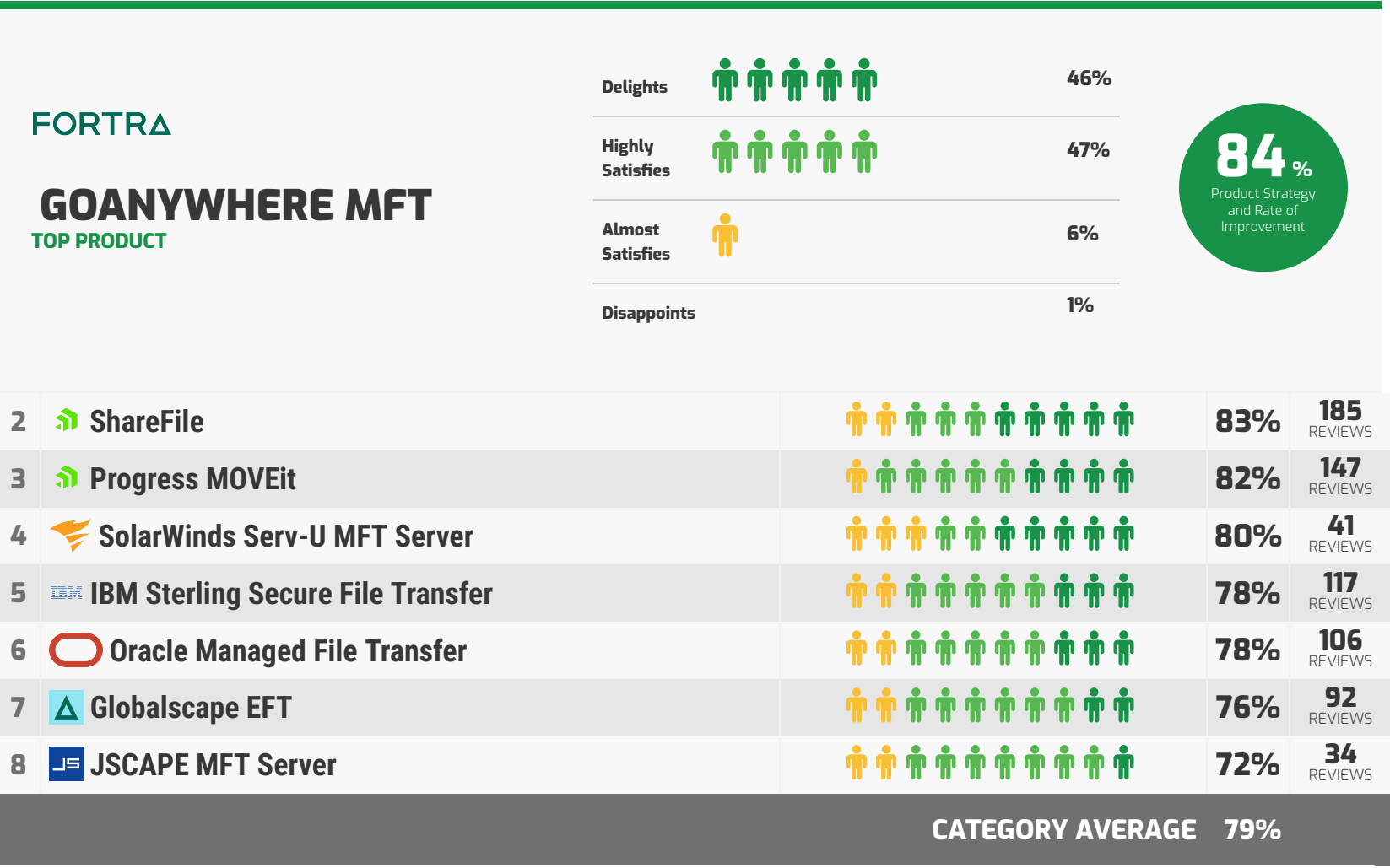
Axway Managed File Transfer		79%	24 REVIEWS
SEEBURGER BIS Managed File Transfer		77%	15 REVIEWS
Kiteworks Secure Managed File Transfer		72%	14 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.



This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.



Category Report

Table of Contents

Data Quadrant

Category Overview

Vendor Capability Summary

Vendor Capabilities

Product Feature Summary

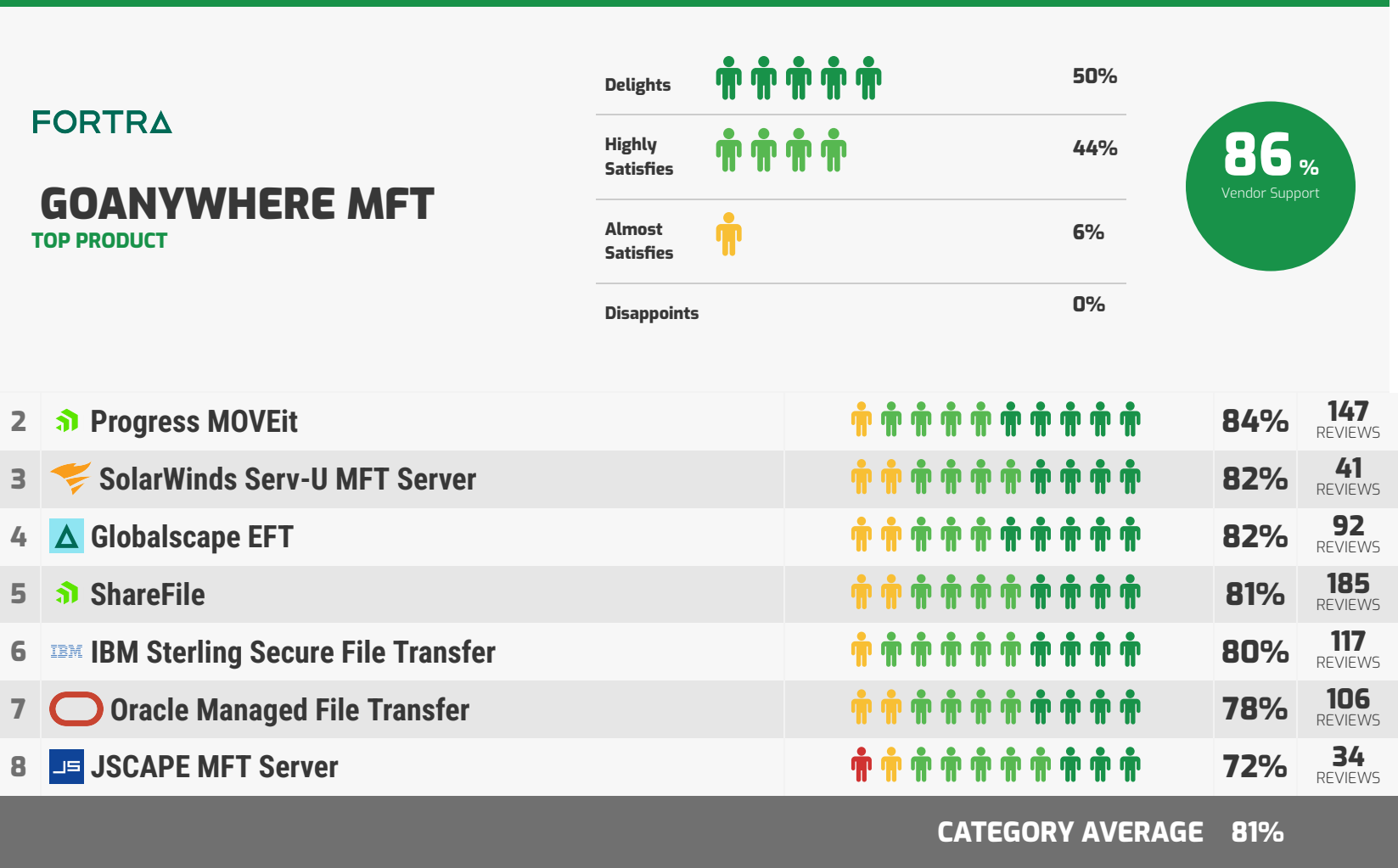
Product Features

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.



PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		90%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		78%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		65%	14 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

FORTRA

GOANYWHERE MFT

TOP PRODUCT

Delights

49%

Highly Satisfies

47%

Almost Satisfies

4%

Disappoints

--

86%

Ease of Data Integration

2	 ShareFile		86%	185 REVIEWS
3	 Progress MOVEit		85%	147 REVIEWS
4	 SolarWinds Serv-U MFT Server		82%	41 REVIEWS
5	 IBM Sterling Secure File Transfer		80%	117 REVIEWS
6	 Oracle Managed File Transfer		79%	106 REVIEWS
7	 Globalscape EFT		78%	92 REVIEWS
8	 JSCAPE MFT Server		77%	34 REVIEWS

CATEGORY AVERAGE

82%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

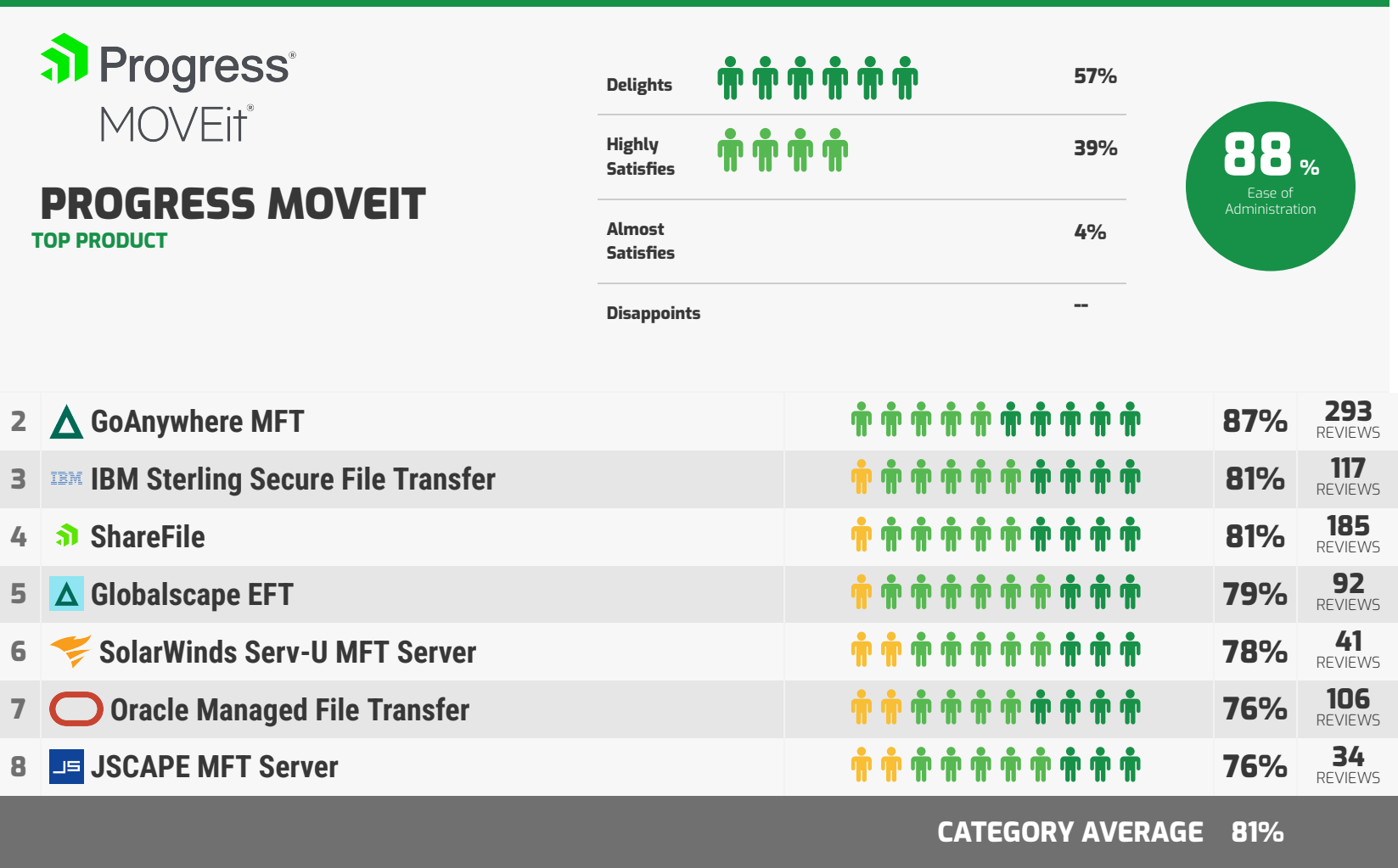
--	 Axway Managed File Transfer	 	88%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer	  	75%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer	     	63%	14 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

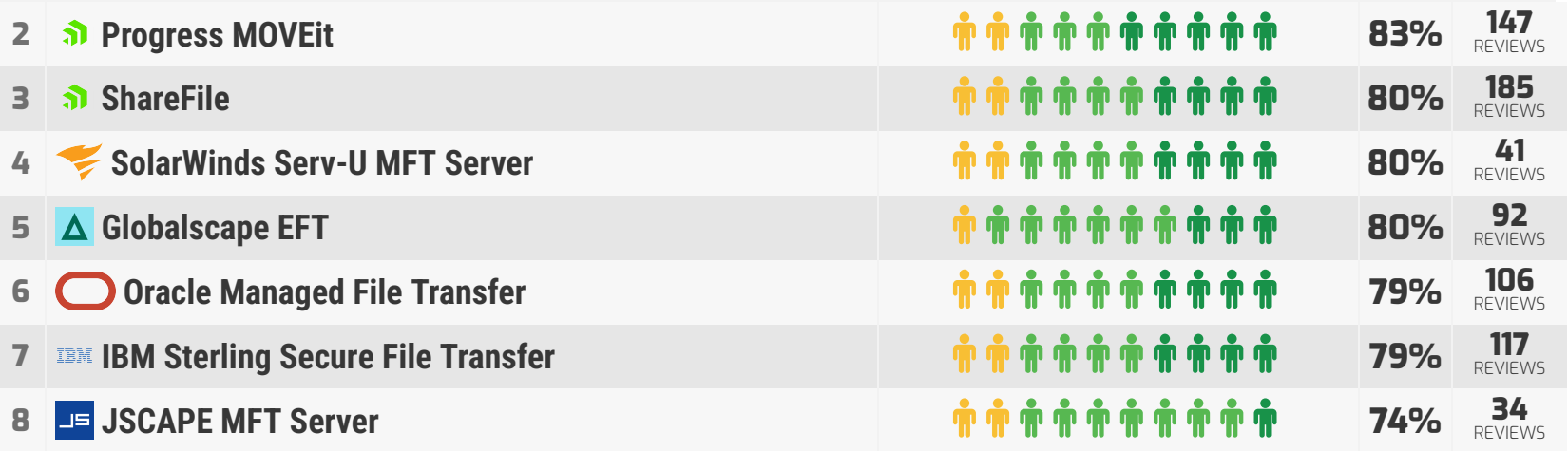


PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		84%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		81%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		67%	14 REVIEWS

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.



Axway Managed File Transfer		82%	24 REVIEWS
SEEBURGER BIS Managed File Transfer		78%	15 REVIEWS
Kiteworks Secure Managed File Transfer		71%	14 REVIEWS

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.



CATEGORY REPORT

Table of Contents

Data Quadrant

Category Overview

Vendor Capability Summary

Vendor Capabilities

Product Feature Summary

Product Features

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

[CATEGORY REPORT](#)
[Table of Contents](#)
[Data Quadrant](#)
[Category Overview](#)
[Vendor Capability Summary](#)
[Vendor Capabilities](#)
[Product Feature Summary](#)
[Product Features](#)

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	AUTHENTICATION	DATA FIDELITY	ENCRYPTION DECRYPTION	FILE TRANSFER	HIGH PERFORMANCE	LARGE FILE SUPPORT	LDAP SUPPORT	QUOTA BANDWIDTH CONTROL	SESSION MONITORING	TRANSPORT SECURITY	
Progress MOVEit	88%	89%	88%	89%	94%	87%	85%	86%	84%	85%	89%	
GoAnywhere MFT	87%	87%	87%	88%	91%	87%	87%	87%	84%	87%	88%	
ShareFile	83%	85%	83%	85%	85%	85%	84%	83%	80%	82%	83%	
IBM Sterling Secure File Transfer	82%	84%	77%	85%	86%	83%	81%	82%	80%	79%	86%	
Globalscape EFT	82%	80%	84%	84%	87%	80%	80%	85%	76%	76%	86%	
SolarWinds Serv-U MFT Server	81%	82%	87%	80%	87%	77%	83%	81%	77%	74%	78%	
Oracle Managed File Transfer	80%	81%	81%	81%	83%	80%	82%	82%	77%	78%	80%	
JSCAPE MFT Server	80%	81%	81%	80%	86%	76%	83%	79%	76%	73%	84%	
CATEGORY AVERAGE	83%	84%	84%	84%	87%	82%	83%	83%	79%	79%	84%	
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Axway Managed File Transfer	91%	94%	91%	95%	93%	92%	90%	90%	87%	84%	93%	
SEEBURGER BIS Managed File Transfer	81%	84%	82%	78%	79%	81%	84%	84%	71%	84%	82%	

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	AUTHENTICATION	DATA FIDELITY	ENCRYPTION DECRYPTION	FILE TRANSFER	HIGH PERFORMANCE	LARGE FILE SUPPORT	LDAP SUPPORT	QUOTA BANDWIDTH CONTROL	SESSION MONITORING	TRANSPORT SECURITY	
CATEGORY AVERAGE	83%	84%	84%	84%	87%	82%	83%	83%	79%	79%	84%	
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Kiteworks Secure Managed File Transfer	75%	80%	78%	80%	77%	78%	70%	67%	69%	76%	72%	

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CLOUD/ON-PREM/HYBRID DEPLOYMENT	MULTI PLATFORM SUPPORT	
Progress MOVEit	88%	94%	85%	
GoAnywhere MFT	87%	90%	87%	
ShareFile	83%	79%	79%	
IBM Sterling Secure File Transfer	82%	94%	80%	
Globalscape EFT	82%	79%	81%	
SolarWinds Serv-U MFT Server	81%	--	85%	
Oracle Managed File Transfer	80%	69%	78%	
JSCAPE MFT Server	80%	82%	83%	
CATEGORY AVERAGE	83%	84%	82%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS			
Axway Managed File Transfer	91%	100%	85%
SEEBURGER BIS Managed File Transfer	81%	--	87%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CLOUD/ON- PREM/HYBRID DEPLOYMENT	MULTI PLATFORM SUPPORT	
CATEGORY AVERAGE	83%	84%	82%	
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS				
Kiteworks Secure Managed File Transfer	75%	88%	75%	

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Managed File Transfer - Enterprise software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features	
Authentication	Verification of authenticity of identities between the two organizations
	Consistent data integrity throughout the process
	The encryption (source) and decryption (destination) of data transmitted
	File transfer services
	High bandwidth data transfer, encryption/decryption, authentication of the service
Standard Features	
Cloud/On-Prem/Hybrid Deployment	Supports one or many deployment models - On-prem, cloud or hybrid hosting of the database system.

Large File Support	Support for large (>2GB) file transfers
LDAP Support	Support for user ID authentication across both organizations using MS Active Directory credentials
Quota Bandwidth Control	Ability to control quota and rate of transfer
Session Monitoring	Reporting and metrics of the data transferal session
Transport Security	Security of the data transmission
Multi Platform Support	Support for multiple clients on either side of the data transfer process

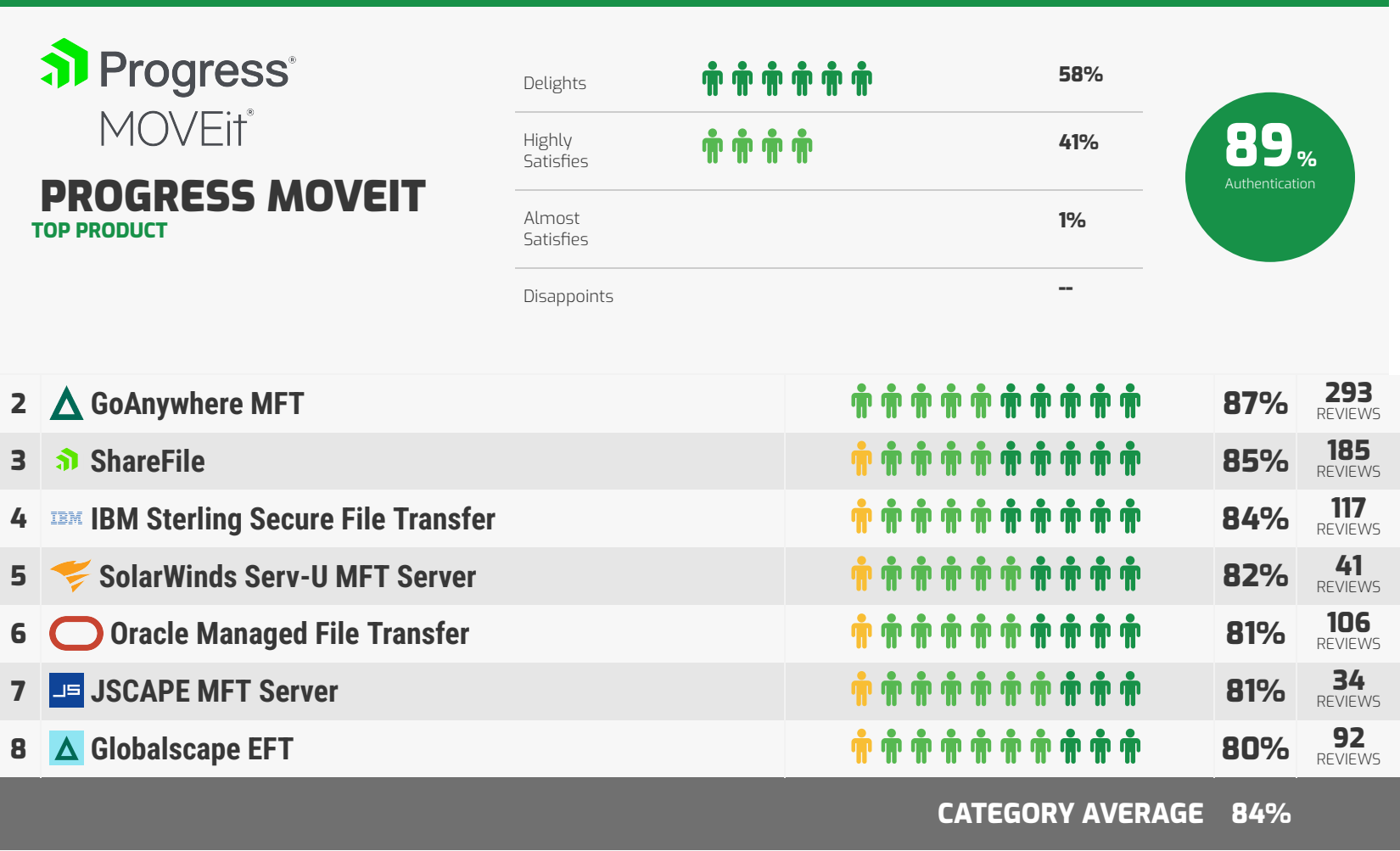
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Authentication

Mandatory Feature

Verification of authenticity of identities between the two organizations



PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		94%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		84%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		80%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Data Fidelity

Mandatory Feature

Consistent data integrity throughout the process

 PROGRESS MOVEIT TOP PRODUCT		Delights Highly Satisfies Almost Satisfies Disappoints	 	55% 43% 2% --	88% Data Fidelity
2	 GoAnywhere MFT			87%	293 REVIEWS
3	 SolarWinds Serv-U MFT Server			87%	41 REVIEWS
4	 Globalscape EFT			84%	92 REVIEWS
5	 ShareFile			83%	185 REVIEWS
6	 JSCAPE MFT Server			81%	34 REVIEWS
7	 Oracle Managed File Transfer			81%	106 REVIEWS
8	 IBM Sterling Secure File Transfer			77%	117 REVIEWS
		CATEGORY AVERAGE 84%			

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		91%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		82%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		78%	14 REVIEWS

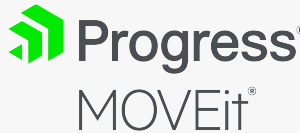
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Encryption Decryption

Mandatory Feature

The encryption (source) and decryption (destination) of data transmitted



PROGRESS MOVEIT
 TOP PRODUCT

Delights		61%
Highly Satisfies		35%
Almost Satisfies		3%
Disappoints		0%

89%

Encryption
Decryption

2	 GoAnywhere MFT		88%	293 REVIEWS
3	 ShareFile		85%	185 REVIEWS
4	 IBM Sterling Secure File Transfer		85%	117 REVIEWS
5	 Globalscape EFT		84%	92 REVIEWS
6	 Oracle Managed File Transfer		81%	106 REVIEWS
7	 JSCAPE MFT Server		80%	34 REVIEWS
8	 SolarWinds Serv-U MFT Server		80%	41 REVIEWS
CATEGORY AVERAGE			84%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		95%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		78%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		80%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

File Transfer

Mandatory Feature

File transfer services



PROGRESS MOVEIT

TOP PRODUCT

Delights		75%
Highly Satisfies		25%
Almost Satisfies		0%
Disappoints		--

94%

File Transfer

2	 GoAnywhere MFT		91%	293 REVIEWS
3	 Globalscape EFT		87%	92 REVIEWS
4	 SolarWinds Serv-U MFT Server		87%	41 REVIEWS
5	 JSCAPE MFT Server		86%	34 REVIEWS
6	 IBM Sterling Secure File Transfer		86%	117 REVIEWS
7	 ShareFile		85%	185 REVIEWS
8	 Oracle Managed File Transfer		83%	106 REVIEWS
CATEGORY AVERAGE			87%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer			93%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer			79%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer			77%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

High Performance

Mandatory Feature

High bandwidth data transfer, encryption/decryption, authentication of the service

 PROGRESS MOVEIT TOP PRODUCT		Delights  56% Highly Satisfies  37% Almost Satisfies  7% Disappoints --	87% High Performance	
2	 GoAnywhere MFT		87%	293 REVIEWS
3	 ShareFile		85%	185 REVIEWS
4	 IBM Sterling Secure File Transfer		83%	117 REVIEWS
5	 Oracle Managed File Transfer		80%	106 REVIEWS
6	 Globalscape EFT		80%	92 REVIEWS
7	 SolarWinds Serv-U MFT Server		77%	41 REVIEWS
8	 JSCAPE MFT Server		76%	34 REVIEWS
CATEGORY AVERAGE 82%				

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		92%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		81%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		78%	14 REVIEWS

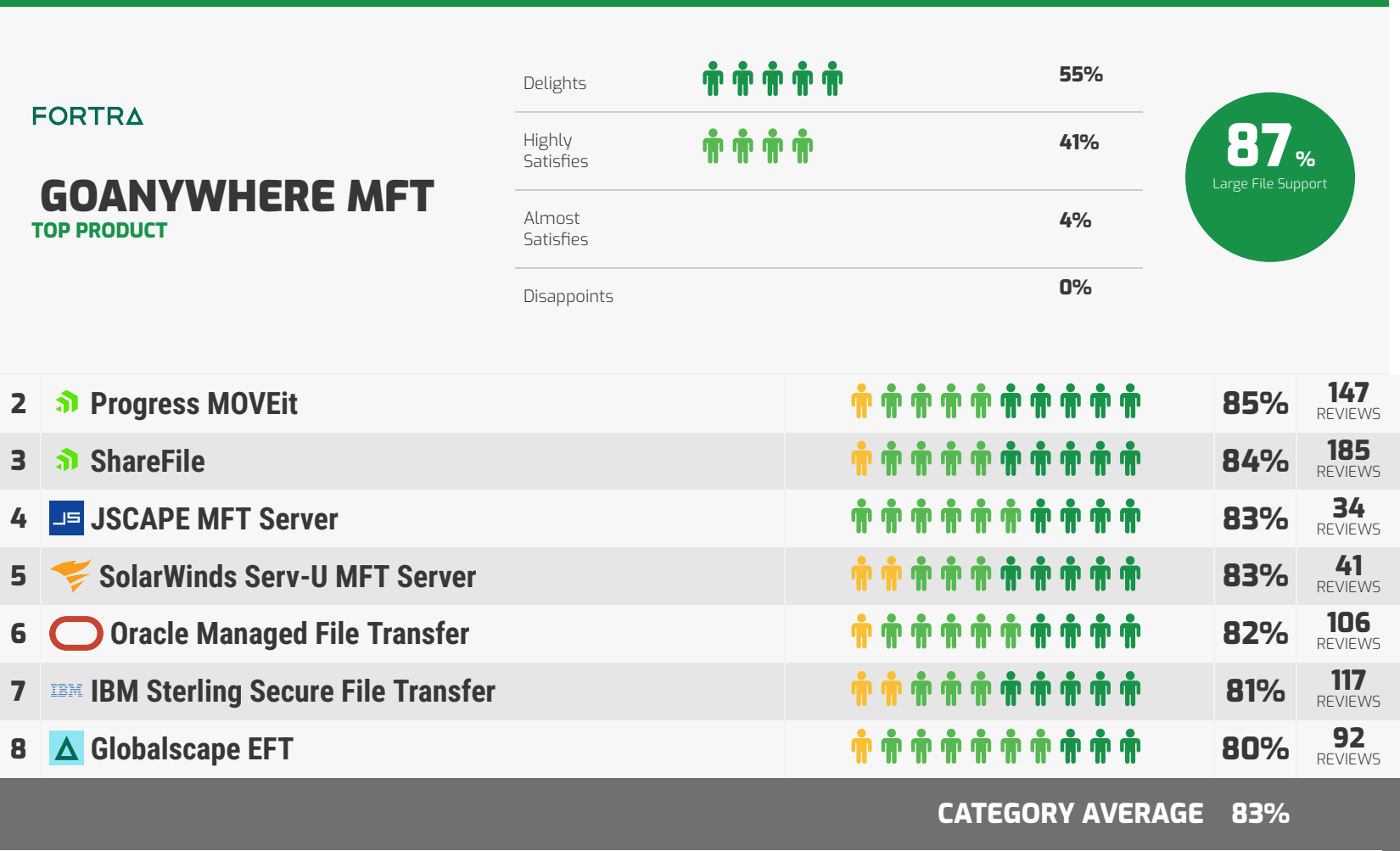
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Large File Support

Mandatory Feature

Support for large (>2GB) file transfers



PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		90%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		84%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		70%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

LDAP Support

Mandatory Feature

Support for user ID authentication across both organizations using MS Active Directory credentials





Delights		53%
Highly Satisfies		43%
Almost Satisfies		4%
Disappoints		0%

87%

LDAP Support

2	 Progress MOVEit		86%	147 REVIEWS
3	 Globalscape EFT		85%	92 REVIEWS
4	 ShareFile		83%	185 REVIEWS
5	 IBM Sterling Secure File Transfer		82%	117 REVIEWS
6	 Oracle Managed File Transfer		82%	106 REVIEWS
7	 SolarWinds Serv-U MFT Server		81%	41 REVIEWS
8	 JSCAPE MFT Server		79%	34 REVIEWS
CATEGORY AVERAGE 83%				

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		90%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		84%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		67%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Quota Bandwidth Control

Mandatory Feature

Ability to control quota and rate of transfer

FORTRA GOANYWHERE MFT TOP PRODUCT	Delights		42%	84% Quota Bandwidth Control
	Highly Satisfies		54%	
	Almost Satisfies		4%	
	Disappoints		--	
2	 Progress MOVEit		84%	147 REVIEWS
3	 IBM Sterling Secure File Transfer		80%	117 REVIEWS
4	 ShareFile		80%	185 REVIEWS
5	 SolarWinds Serv-U MFT Server		77%	41 REVIEWS
6	 Oracle Managed File Transfer		77%	106 REVIEWS
7	 Globalscape EFT		76%	92 REVIEWS
8	 JSCAPE MFT Server		76%	34 REVIEWS
CATEGORY AVERAGE 79%				

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		87%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		71%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		69%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Session Monitoring

Mandatory Feature

Reporting and metrics of the data transferral session

FORTRA GOANYWHERE MFT TOP PRODUCT	Delights		51%	87% Session Monitoring
	Highly Satisfies		44%	
	Almost Satisfies		5%	
	Disappoints		--	
2	 Progress MOVEit		85%	147 REVIEWS
3	 ShareFile		82%	185 REVIEWS
4	 IBM Sterling Secure File Transfer		79%	117 REVIEWS
5	 Oracle Managed File Transfer		78%	106 REVIEWS
6	 Globalscape EFT		76%	92 REVIEWS
7	 SolarWinds Serv-U MFT Server		74%	41 REVIEWS
8	 JSCAPE MFT Server		73%	34 REVIEWS
CATEGORY AVERAGE 79%				

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		84%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		84%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		76%	14 REVIEWS

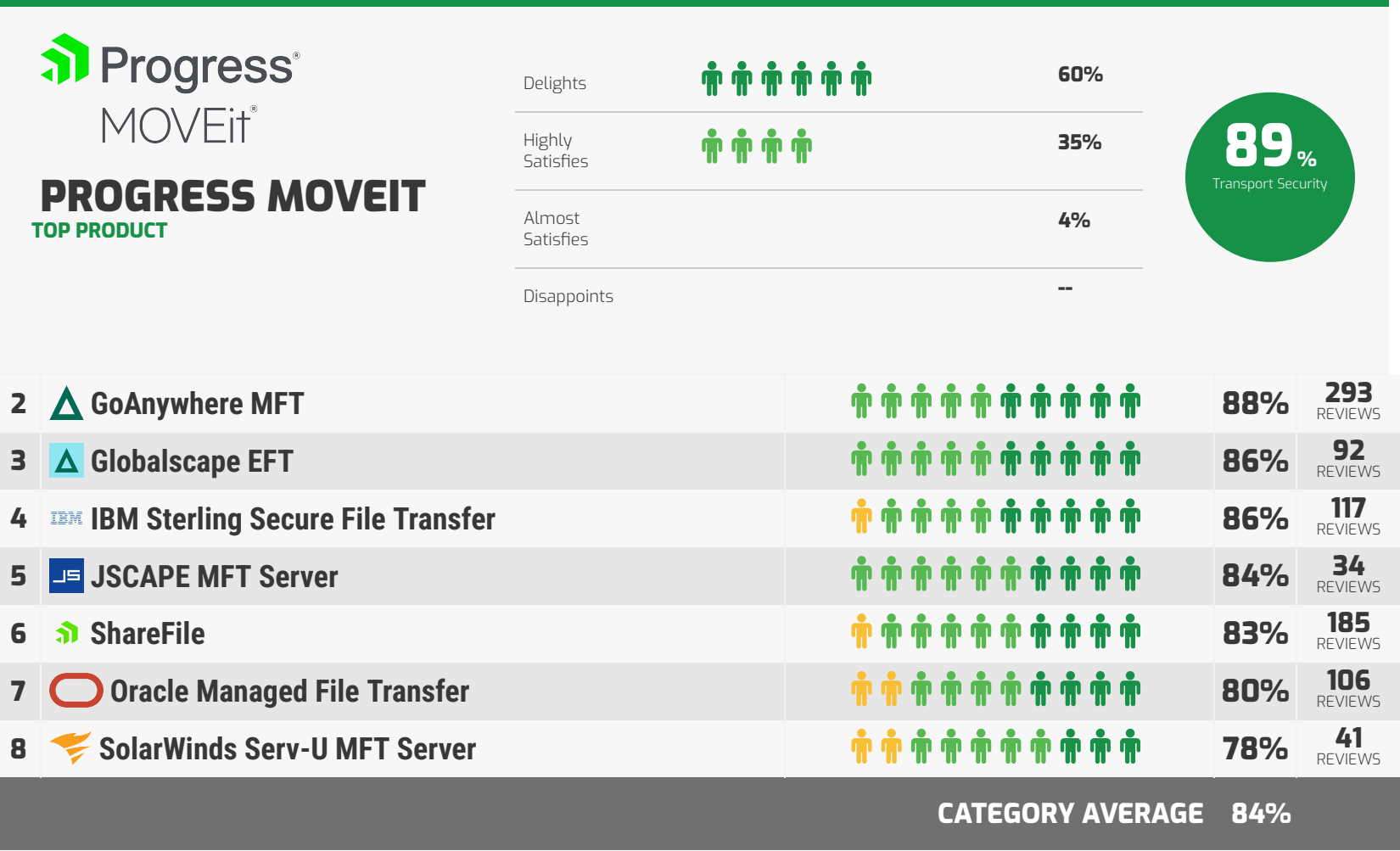
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Transport Security

Mandatory Feature

Security of the data transmission



PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		93%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		82%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		72%	14 REVIEWS

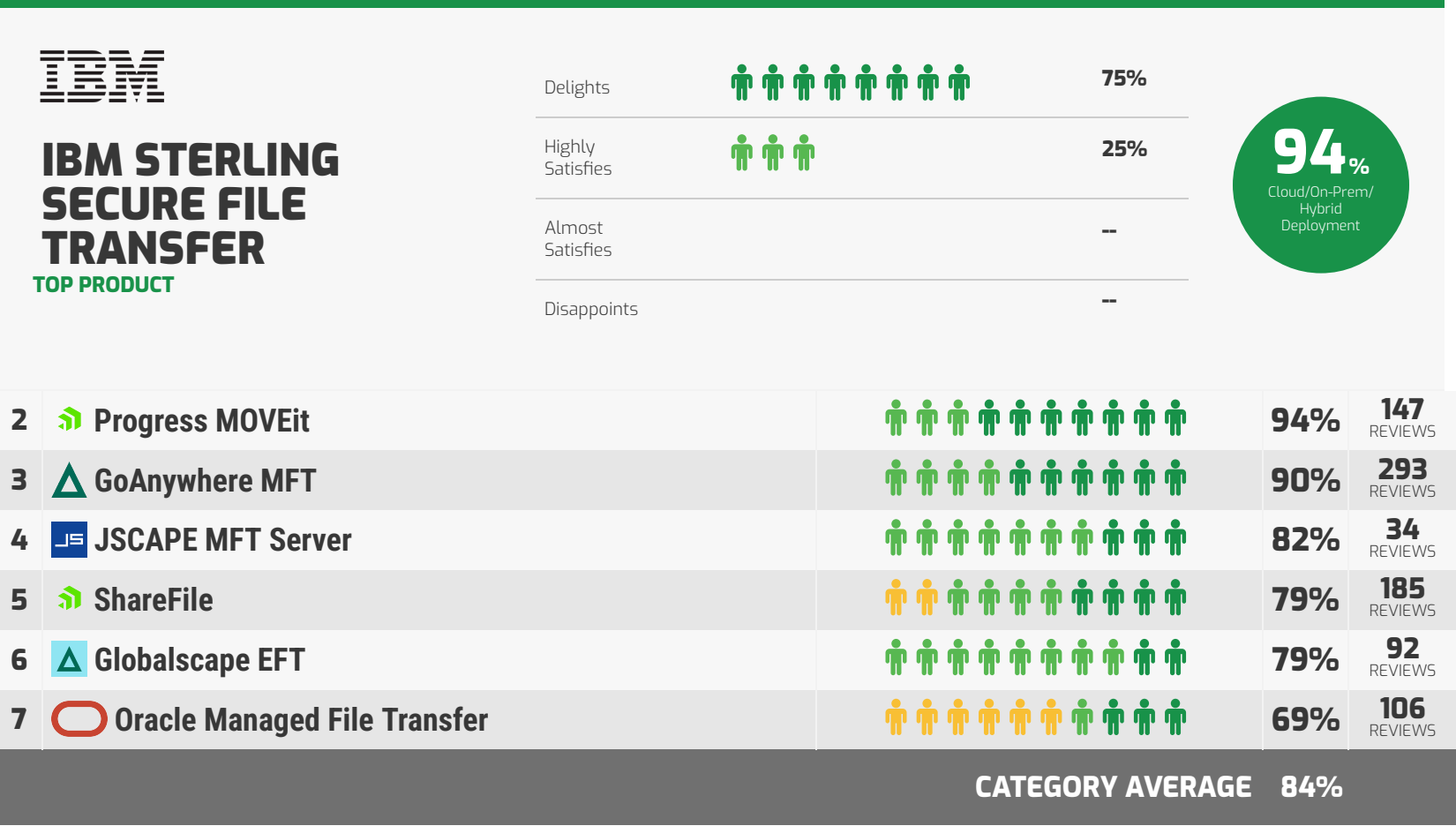
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Cloud/On-Prem/Hybrid Deployment

Standard Feature

Supports one or many deployment models - On-prem, cloud or hybrid hosting of the database system.



PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		100%	24 REVIEWS
--	 Kiteworks Secure Managed File Transfer		88%	14 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Multi Platform Support

Standard Feature

Support for multiple clients on either side of the data transfer process

FORTRA GOANYWHERE MFT TOP PRODUCT	Delights		51%	87% Multi Platform Support
	Highly Satisfies		46%	
	Almost Satisfies		4%	
	Disappoints		--	
2	 SolarWinds Serv-U MFT Server		85%	41 REVIEWS
3	 Progress MOVEit		85%	147 REVIEWS
4	 JSCAPE MFT Server		83%	34 REVIEWS
5	 Globalscape EFT		81%	92 REVIEWS
6	 IBM Sterling Secure File Transfer		80%	117 REVIEWS
7	 ShareFile		79%	185 REVIEWS
8	 Oracle Managed File Transfer		78%	106 REVIEWS
CATEGORY AVERAGE 82%				

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	 Axway Managed File Transfer		85%	24 REVIEWS
--	 SEEBURGER BIS Managed File Transfer		87%	15 REVIEWS
--	 Kiteworks Secure Managed File Transfer		75%	14 REVIEWS