March 2020

DATA QUADRANT REPORT

Managed File Transfer

670
Reviews

9
Vendors Evaluated

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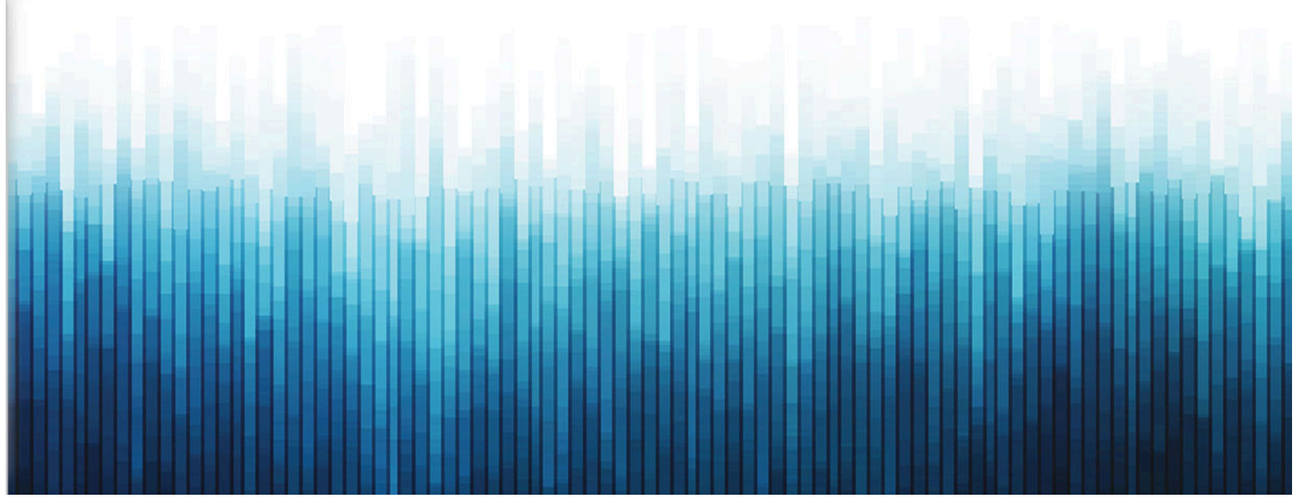
How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Managed File Transfer market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.



Software Directory

MANAGED FILE TRANSFER SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.

Managed File Transfer Software

- Acronis MassTransit
- Adobe Send & Track
- AMPLIFY Managed File Transfer
- ASCI ActiveBatch
- ASG - Outbound Enterprise
- Aspera Console
- Attachmate Managed File Transfer
- Attunity Manged File Transfer
- Biscom Secure File Transfer
- bTrade TDXchange
- CA Automic Dollar Universe
- CA NetMaster
- Citrix ShareFile
- Cornerstone Managed File Transfer
- Coviant Diplomat Managed File Transfer
- CyberArk Inter-Business Vault
- DataMotion Platform
- Direct FTP
- Flux Managed File Transfer
- Globalscape Enhanced File Transfer
- GoAnywhere Managed File Transfer
- IBM Managed File Transfer
- Ipswitch MOVEit System
- JSCAPE MFT Server
- Liaison Alloy
- MayTech Global Data Transfer
- Momentum Systems Secure AutoFTP
- OpenText HighTail
- OpenText Secure Managed File Transfer
- Oracle Managed File Transfer
- Primeur Enterprise Managed File Transfer
- Safe-T Software-Defined Access
- Seeburger Managed File Transfer
- Signiant Manager+Agents
- SolarWinds Serv-U
- Thru OptiPaaS

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MANAGED FILE TRANSFER SOFTWARE

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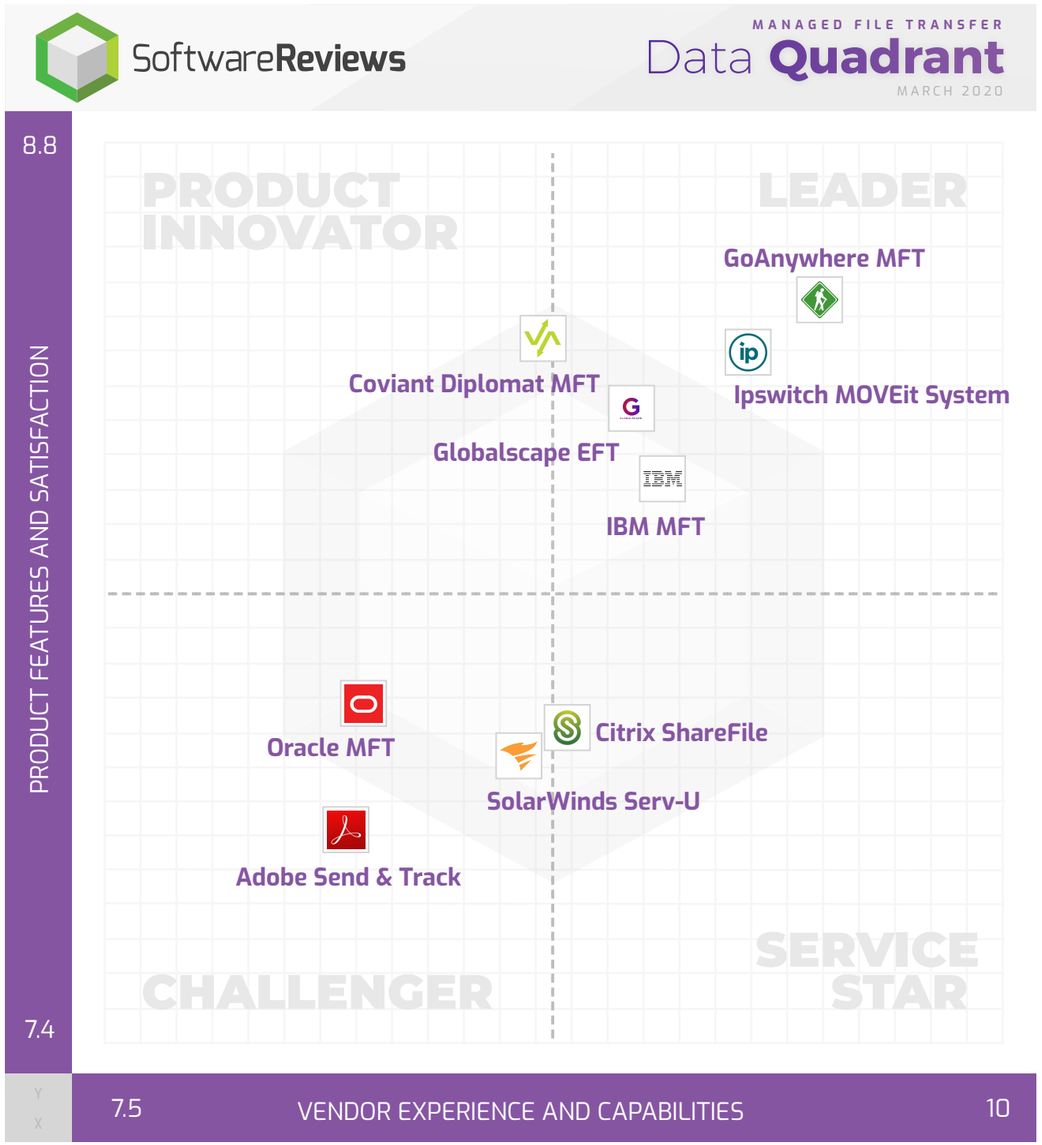
Managed File Transfer Software

- TIBCO Managed File Transfer
- VanDyke SecureFX
- Wing FTP

SOFTWARE REVIEWS Data Quadrant

INFO~TECH RESEARCH GROUP
SoftwareReviews

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



MANAGED FILE TRANSFER

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Managed File Transfer category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	GoAnywhere MFT	8.6/10	+90	1% NEGATIVE / 91% POSITIVE	81%	84%	91%	144
	Ipswitch MOVEit System	8.5/10	+86	2% NEGATIVE / 88% POSITIVE	82%	83%	89%	56
	Globalscape EFT	8.4/10	+83	2% NEGATIVE / 85% POSITIVE	81%	82%	88%	18
	Coviant Diplomat MFT	8.4/10	+79	8% NEGATIVE / 87% POSITIVE	82%	89%	84%	16
5	IBM MFT	8.3/10	+85	3% NEGATIVE / 88% POSITIVE	80%	81%	86%	104
6	ShareFile	8.0/10	+85	3% NEGATIVE / 89% POSITIVE	76%	79%	77%	122
7	SolarWinds Serv-U	7.9/10	+84	3% NEGATIVE / 86% POSITIVE	77%	79%	77%	28
8	Oracle MFT	7.8/10	+77	6% NEGATIVE / 83% POSITIVE	78%	79%	79%	77
9	Adobe Send & Track	7.7/10	+80	3% NEGATIVE / 84% POSITIVE	74%	76%	76%	33
AVERAGE SCORES		8.2/10	+83	3% NEGATIVE / 87% POSITIVE	79%	82%	83%	66
	VENDORS WITH INSUFFICIENT DATA							
--	TIBCO MFT	7.3/10	+75	2% NEGATIVE / 77% POSITIVE	74%	71%	73%	11

Category Overview

This page provides a high level summary of product performance within the Managed File Transfer category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
AVERAGE SCORES		**8.2/10**	**+83**	3% NEGATIVE / 87% POSITIVE	**79%**	**82%**	**83%**	**66**
	VENDORS WITH INSUFFICIENT DATA							
--	Acronis MassTransit	8.9/10	+93	1% NEGATIVE / 94% POSITIVE	85%	85%	91%	10
--	JSCAPE MFT Server	7.6/10	+73	7% NEGATIVE / 79% POSITIVE	71%	78%	81%	10
--	Direct FTP	7.3/10	+64	6% NEGATIVE / 71% POSITIVE	72%	78%	76%	9
--	CA NetMaster	7.3/10	+74	6% NEGATIVE / 80% POSITIVE	71%	77%	72%	8
--	Biscom	7.9/10	+84	1% NEGATIVE / 86% POSITIVE	75%	80%	78%	7
--	Flux MFT	9.5/10	+99	-- NEGATIVE / 99% POSITIVE	93%	92%	95%	6
--	Wing FTP	7.7/10	+77	-- NEGATIVE / 76% POSITIVE	76%	83%	70%	6
--	Liaison Alloy	8.4/10	+89	-- NEGATIVE / 88% POSITIVE	82%	82%	82%	5

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

VENDOR	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF IT ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Coviant Diplomat Managed File Transfer	82%	84%	76%	86%	83%	74%	86%	90%	87%	72%	74%	89%
Ipswitch MOVEit System	82%	82%	84%	82%	80%	82%	85%	84%	85%	79%	72%	83%
Globalscape Enhanced File Transfer	81%	80%	77%	80%	80%	82%	91%	81%	82%	78%	81%	79%
GoAnywhere Managed File Transfer	81%	82%	81%	82%	78%	80%	82%	83%	83%	79%	74%	83%
IBM Managed File Transfer	80%	81%	80%	82%	79%	80%	78%	81%	80%	80%	78%	83%
Oracle Managed File Transfer	78%	80%	75%	80%	77%	78%	77%	79%	77%	76%	77%	81%
SolarWinds Serv-U	77%	75%	74%	77%	80%	81%	79%	81%	80%	71%	72%	79%
Citrix ShareFile	76%	75%	72%	81%	77%	75%	76%	78%	78%	76%	74%	79%
Adobe Send & Track	74%	75%	73%	81%	75%	82%	64%	80%	78%	67%	67%	78%
CATEGORY AVERAGE	79%	79%	77%	81%	79%	80%	80%	82%	81%	75%	74%	82%

VENDORS WITH INSUFFICIENT DATA												
Flux Managed File Transfer	93%	96%	92%	92%	83%	100%	92%	92%	96%	92%	100%	92%

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

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CATEGORY AVERAGE	**79%**	**79%**	**77%**	**81%**	**79%**	**80%**	**80%**	**82%**	**81%**	**75%**	**74%**	**82%**
VENDORS WITH INSUFFICIENT DATA												
Acronis MassTransit	**85%**	**85%**	**85%**	**87%**	**83%**	**88%**	**81%**	**90%**	**83%**	**85%**	**78%**	**90%**
Liaison Alloy	**82%**	**75%**	**90%**	**85%**	**85%**	**85%**	**70%**	**80%**	**85%**	**80%**	**80%**	**90%**
Biscom Secure File Transfer	**75%**	**79%**	**78%**	**82%**	**79%**	**79%**	**71%**	**75%**	**79%**	**71%**	**62%**	**72%**
JSCAPE MFT Server	**71%**	**83%**	**70%**	**64%**	**69%**	**64%**	**78%**	**75%**	**78%**	**72%**	**60%**	**67%**
Wing FTP	**76%**	**54%**	**75%**	**75%**	**88%**	**80%**	**71%**	**75%**	**87%**	**83%**	**80%**	**66%**
TIBCO Managed File Transfer	**74%**	**75%**	**68%**	**75%**	**71%**	**75%**	**71%**	**82%**	**73%**	**75%**	**68%**	**82%**
CA NetMaster	**71%**	**67%**	**62%**	**78%**	**77%**	**65%**	**77%**	**78%**	**69%**	**70%**	**54%**	**78%**
Direct FTP	**72%**	**73%**	**64%**	**84%**	**72%**	**78%**	**72%**	**81%**	**70%**	**73%**	**51%**	**75%**

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Managed File Transfer software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability and Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of IT Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	54%
Highly Satisfies	40%
Almost Satisfies	--
Disappoints	6%

84% Business Value Created

2	GoAnywhere Managed File Transfer		82%	144 REVIEWS
3	Ipswitch MOVEit System		82%	56 REVIEWS
4	IBM Managed File Transfer		81%	104 REVIEWS
5	Globalscape Enhanced File Transfer		80%	18 REVIEWS
6	Oracle Managed File Transfer		80%	77 REVIEWS
7	Adobe Send & Track		75%	33 REVIEWS
8	Citrix ShareFile		75%	122 REVIEWS
9	SolarWinds Serv-U		75%	28 REVIEWS
		CATEGORY AVERAGE 79%		
--	TIBCO Managed File Transfer		75%	11 REVIEWS
--	Acronis MassTransit		85%	10 REVIEWS
--	JSCAPE MFT Server		83%	10 REVIEWS
--	Direct FTP		73%	9 REVIEWS
--	CA NetMaster		67%	8 REVIEWS
--	Biscom Secure File Transfer		79%	7 REVIEWS
--	Wing FTP		54%	6 REVIEWS
--	Flux Managed File Transfer		96%	6 REVIEWS
--	Liaison Alloy		75%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

ipswitch

IPSWITCH MOVEIT SYSTEM

TOP PRODUCT

Delights	49%
Highly Satisfies	38%
Almost Satisfies	13%
Disappoints	--

84% Breadth of Features

2	GoAnywhere Managed File Transfer		81%	144 REVIEWS
3	IBM Managed File Transfer		80%	104 REVIEWS
4	Globalscape Enhanced File Transfer		77%	18 REVIEWS
5	Coviant Diplomat Managed File Transfer		76%	16 REVIEWS
6	Oracle Managed File Transfer		75%	77 REVIEWS
7	SolarWinds Serv-U		74%	28 REVIEWS
8	Adobe Send & Track		73%	33 REVIEWS
9	Citrix ShareFile		72%	122 REVIEWS
		CATEGORY AVERAGE 77%		
--	TIBCO Managed File Transfer		68%	11 REVIEWS
--	Acronis MassTransit		85%	10 REVIEWS
--	JSCAPE MFT Server		70%	10 REVIEWS
--	Direct FTP		64%	9 REVIEWS
--	CA NetMaster		62%	8 REVIEWS
--	Biscom Secure File Transfer		78%	7 REVIEWS
--	Wing FTP		75%	6 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Liaison Alloy		90%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	68%
Highly Satisfies	20%
Almost Satisfies	7%
Disappoints	6%

86% Quality of Features

2	GoAnywhere Managed File Transfer		82%	144 REVIEWS
3	Ipswitch MOVEit System		82%	56 REVIEWS
4	IBM Managed File Transfer		82%	104 REVIEWS
5	Adobe Send & Track		81%	33 REVIEWS
6	Citrix ShareFile		81%	122 REVIEWS
7	Oracle Managed File Transfer		80%	77 REVIEWS
8	Globalscape Enhanced File Transfer		80%	18 REVIEWS
9	SolarWinds Serv-U		77%	28 REVIEWS
	CATEGORY AVERAGE 81%			
--	TIBCO Managed File Transfer		75%	11 REVIEWS
--	Acronis MassTransit		87%	10 REVIEWS
--	JSCAPE MFT Server		64%	10 REVIEWS
--	Direct FTP		84%	9 REVIEWS
--	CA NetMaster		78%	8 REVIEWS
--	Biscom Secure File Transfer		82%	7 REVIEWS
--	Wing FTP		75%	6 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Liaison Alloy		85%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	59%
Highly Satisfies	28%
Almost Satisfies	7%
Disappoints	6%

83% Product Strategy and Rate of Improvement

2	SolarWinds Serv-U	80%	28	REVIEWS
3	Globalscape Enhanced File Transfer	80%	18	REVIEWS
4	Ipswitch MOVEit System	80%	56	REVIEWS
5	IBM Managed File Transfer	79%	104	REVIEWS
6	GoAnywhere Managed File Transfer	78%	144	REVIEWS
7	Citrix ShareFile	77%	122	REVIEWS
8	Oracle Managed File Transfer	77%	77	REVIEWS
9	Adobe Send & Track	75%	33	REVIEWS
	CATEGORY AVERAGE 79%			
--	TIBCO Managed File Transfer	71%	11	REVIEWS
--	Acronis MassTransit	83%	10	REVIEWS
--	JSCAPE MFT Server	69%	10	REVIEWS
--	Direct FTP	72%	9	REVIEWS
--	CA NetMaster	77%	8	REVIEWS
--	Biscom Secure File Transfer	79%	7	REVIEWS
--	Wing FTP	88%	6	REVIEWS
--	Flux Managed File Transfer	83%	6	REVIEWS
--	Liaison Alloy	85%	5	REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

GLOBALSCAPE

GLOBALSCAPE ENHANCED FILE TRANSFER

TOP PRODUCT

Delights	34%
Highly Satisfies	60%
Almost Satisfies	6%
Disappoints	--

82% Usability and Intuitiveness

2	Ipswitch MOVEit System		82%	56 REVIEWS
3	Adobe Send & Track		82%	33 REVIEWS
4	SolarWinds Serv-U		81%	28 REVIEWS
5	IBM Managed File Transfer		80%	104 REVIEWS
6	GoAnywhere Managed File Transfer		80%	144 REVIEWS
7	Oracle Managed File Transfer		78%	77 REVIEWS
8	Citrix ShareFile		75%	122 REVIEWS
9	Coviant Diplomat Managed File Transfer		74%	16 REVIEWS
		CATEGORY AVERAGE 80%		
--	TIBCO Managed File Transfer		75%	11 REVIEWS
--	Acronis MassTransit		88%	10 REVIEWS
--	JSCAPE MFT Server		64%	10 REVIEWS
--	Direct FTP		78%	9 REVIEWS
--	CA NetMaster		65%	8 REVIEWS
--	Biscom Secure File Transfer		79%	7 REVIEWS
--	Wing FTP		80%	6 REVIEWS
--	Flux Managed File Transfer		100%	6 REVIEWS
--	Liaison Alloy		85%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

GLOBALSCAPE

GLOBALSCAPE ENHANCED FILE TRANSFER

TOP PRODUCT

Delights	66%
Highly Satisfies	34%
Almost Satisfies	--
Disappoints	--

91% Vendor Support

2	Coviant Diplomat Managed File Transfer		86%	16 REVIEWS
3	Ipswitch MOVEit System		85%	56 REVIEWS
4	GoAnywhere Managed File Transfer		82%	144 REVIEWS
5	SolarWinds Serv-U		79%	28 REVIEWS
6	IBM Managed File Transfer		78%	104 REVIEWS
7	Oracle Managed File Transfer		77%	77 REVIEWS
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	CATEGORY AVERAGE 80%			
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--	JSCAPE MFT Server		78%	10 REVIEWS
--	Direct FTP		72%	9 REVIEWS
--	CA NetMaster		77%	8 REVIEWS
--	Biscom Secure File Transfer		71%	7 REVIEWS
--	Wing FTP		71%	6 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Liaison Alloy		70%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	66%
Highly Satisfies	27%
Almost Satisfies	7%
Disappoints	--

90% Ease of Data Integration

2	Ipswitch MOVEit System	84%	56	REVIEWS
3	GoAnywhere Managed File Transfer	83%	144	REVIEWS
4	IBM Managed File Transfer	81%	104	REVIEWS
5	SolarWinds Serv-U	81%	28	REVIEWS
6	Globalscape Enhanced File Transfer	81%	18	REVIEWS
7	Adobe Send & Track	80%	33	REVIEWS
8	Oracle Managed File Transfer	79%	77	REVIEWS
9	Citrix ShareFile	78%	122	REVIEWS
	CATEGORY AVERAGE 82%			
--	TIBCO Managed File Transfer	82%	11	REVIEWS
--	Acronis MassTransit	90%	10	REVIEWS
--	JSCAPE MFT Server	75%	10	REVIEWS
--	Direct FTP	81%	9	REVIEWS
--	CA NetMaster	78%	8	REVIEWS
--	Biscom Secure File Transfer	75%	7	REVIEWS
--	Wing FTP	75%	6	REVIEWS
--	Flux Managed File Transfer	92%	6	REVIEWS
--	Liaison Alloy	80%	5	REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of IT Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	61%
Highly Satisfies	26%
Almost Satisfies	12%
Disappoints	--

87% Ease of IT Administration

2	Ipswitch MOVEit System	85%	56	REVIEWS
3	GoAnywhere Managed File Transfer	83%	144	REVIEWS
4	Globalscape Enhanced File Transfer	82%	18	REVIEWS
5	IBM Managed File Transfer	80%	104	REVIEWS
6	SolarWinds Serv-U	80%	28	REVIEWS
7	Adobe Send & Track	78%	33	REVIEWS
8	Citrix ShareFile	78%	122	REVIEWS
9	Oracle Managed File Transfer	77%	77	REVIEWS
	CATEGORY AVERAGE 81%			
--	TIBCO Managed File Transfer	73%	11	REVIEWS
--	Acronis MassTransit	83%	10	REVIEWS
--	JSCAPE MFT Server	78%	10	REVIEWS
--	Direct FTP	70%	9	REVIEWS
--	CA NetMaster	69%	8	REVIEWS
--	Biscom Secure File Transfer	79%	7	REVIEWS
--	Wing FTP	87%	6	REVIEWS
--	Flux Managed File Transfer	96%	6	REVIEWS
--	Liaison Alloy	85%	5	REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

IBM MANAGED FILE TRANSFER
TOP PRODUCT

Delights	38%
Highly Satisfies	45%
Almost Satisfies	16%
Disappoints	1%

80% Ease of Customization

2	Ipswitch MOVEit System		79%	56 REVIEWS
3	GoAnywhere Managed File Transfer		79%	144 REVIEWS
4	Globalscape Enhanced File Transfer		78%	18 REVIEWS
5	Citrix ShareFile		76%	122 REVIEWS
6	Oracle Managed File Transfer		76%	77 REVIEWS
7	Coviant Diplomat Managed File Transfer		72%	16 REVIEWS
8	SolarWinds Serv-U		71%	28 REVIEWS
9	Adobe Send & Track		67%	33 REVIEWS
	CATEGORY AVERAGE 75%			
--	TIBCO Managed File Transfer		75%	11 REVIEWS
--	Acronis MassTransit		85%	10 REVIEWS
--	JSCAPE MFT Server		72%	10 REVIEWS
--	Direct FTP		73%	9 REVIEWS
--	CA NetMaster		70%	8 REVIEWS
--	Biscom Secure File Transfer		71%	7 REVIEWS
--	Wing FTP		83%	6 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Liaison Alloy		80%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

GLOBALSCAPE

GLOBALSCAPE ENHANCED FILE TRANSFER

TOP PRODUCT

Delights	35%
Highly Satisfies	53%
Almost Satisfies	12%
Disappoints	--

81% Availability and Quality of Training

2	IBM Managed File Transfer		78%	104 REVIEWS
3	Oracle Managed File Transfer		77%	77 REVIEWS
4	GoAnywhere Managed File Transfer		74%	144 REVIEWS
5	Citrix ShareFile		74%	122 REVIEWS
6	Coviant Diplomat Managed File Transfer		74%	16 REVIEWS
7	SolarWinds Serv-U		72%	28 REVIEWS
8	Ipswitch MOVEit System		72%	56 REVIEWS
9	Adobe Send & Track		67%	33 REVIEWS
		CATEGORY AVERAGE 74%		
--	TIBCO Managed File Transfer		68%	11 REVIEWS
--	Acronis MassTransit		78%	10 REVIEWS
--	JSCAPE MFT Server		60%	10 REVIEWS
--	Direct FTP		51%	9 REVIEWS
--	CA NetMaster		54%	8 REVIEWS
--	Biscom Secure File Transfer		62%	7 REVIEWS
--	Wing FTP		80%	6 REVIEWS
--	Flux Managed File Transfer		100%	6 REVIEWS
--	Liaison Alloy		80%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	67%
Highly Satisfies	20%
Almost Satisfies	13%
Disappoints	--

89% Ease of Implementation

2	GoAnywhere Managed File Transfer		83%	144 REVIEWS
3	Ipswitch MOVEit System		83%	56 REVIEWS
4	IBM Managed File Transfer		83%	104 REVIEWS
5	Oracle Managed File Transfer		81%	77 REVIEWS
6	SolarWinds Serv-U		79%	28 REVIEWS
7	Globalscape Enhanced File Transfer		79%	18 REVIEWS
8	Citrix ShareFile		79%	122 REVIEWS
9	Adobe Send & Track		78%	33 REVIEWS
	CATEGORY AVERAGE 82%			
--	TIBCO Managed File Transfer		82%	11 REVIEWS
--	Acronis MassTransit		90%	10 REVIEWS
--	JSCAPE MFT Server		67%	10 REVIEWS
--	Direct FTP		75%	9 REVIEWS
--	CA NetMaster		78%	8 REVIEWS
--	Biscom Secure File Transfer		72%	7 REVIEWS
--	Wing FTP		66%	6 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Liaison Alloy		90%	5 REVIEWS

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	AUTHENTICATION	DATA FIDELITY	ENCRYPTION DECRYPTION	FILE TRANSFER	HIGH PERFORMANCE	LARGE FILE SUPPORT	LDAP SUPPORT	MULTI PLATFORM SUPPORT	QUOTA BANDWIDTH CONTROL	SESSION MONITORING	TRANSPORT SECURITY
Coviant Diplomat Managed File Transfer	89%	88%	88%	90%	98%	93%	89%	85%	88%	78%	89%	88%
GoAnywhere Managed File Transfer	84%	86%	82%	86%	90%	82%	82%	84%	84%	80%	82%	85%
Ipswitch MOVEit System	83%	87%	85%	85%	90%	82%	82%	85%	77%	78%	79%	85%
Globalscape Enhanced File Transfer	82%	81%	81%	81%	94%	79%	84%	89%	80%	80%	65%	88%
IBM Managed File Transfer	81%	82%	79%	83%	87%	85%	80%	81%	77%	78%	80%	82%
Citrix ShareFile	79%	80%	81%	83%	80%	80%	80%	81%	78%	76%	76%	77%
Oracle Managed File Transfer	79%	78%	81%	80%	81%	77%	78%	80%	73%	79%	82%	81%
SolarWinds Serv-U	79%	76%	89%	81%	85%	73%	78%	76%	82%	77%	72%	75%
Adobe Send & Track	76%	78%	79%	77%	79%	78%	75%	76%	72%	72%	75%	80%
CATEGORY AVERAGE	82%	82%	82%	83%	85%	81%	80%	82%	79%	78%	79%	82%

VENDORS WITH INSUFFICIENT DATA												
Flux Managed File Transfer	92%	92%	96%	92%	96%	96%	92%	92%	87%	92%	92%	88%

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	AUTHENTICATION	DATA FIDELITY	ENCRYPTION DECRYPTION	FILE TRANSFER	HIGH PERFORMANCE	LARGE FILE SUPPORT	LDAP SUPPORT	MULTI PLATFORM SUPPORT	QUOTA BANDWIDTH CONTROL	SESSION MONITORING	TRANSPORT SECURITY
CATEGORY AVERAGE	**82%**	**82%**	**82%**	**83%**	**85%**	**81%**	**80%**	**82%**	**79%**	**78%**	**79%**	**82%**
VENDORS WITH INSUFFICIENT DATA												
Acronis MassTransit	**85%**	**83%**	**85%**	**85%**	**90%**	**80%**	**90%**	**89%**	**86%**	**78%**	**85%**	**80%**
Wing FTP	**83%**	**74%**	**75%**	**75%**	**90%**	**85%**	**90%**	**85%**	**81%**	**85%**	**80%**	**95%**
Liaison Alloy	**82%**	**90%**	**95%**	**70%**	**85%**	**80%**	**80%**	**75%**	**85%**	**75%**	**90%**	**80%**
Biscom Secure File Transfer	**80%**	**79%**	**86%**	**85%**	**89%**	**75%**	**87%**	**69%**	**66%**	**75%**	**75%**	**88%**
Direct FTP	**78%**	**75%**	**78%**	**75%**	**84%**	**84%**	**73%**	**75%**	**79%**	**85%**	**75%**	**78%**
JSCAPE MFT Server	**78%**	**83%**	**83%**	**75%**	**83%**	**72%**	**84%**	**79%**	**71%**	**68%**	**64%**	**86%**
CA NetMaster	**77%**	**79%**	**79%**	**75%**	**80%**	**79%**	**82%**	**82%**	**79%**	**68%**	**82%**	**58%**
TIBCO Managed File Transfer	**71%**	**75%**	**65%**	**63%**	**73%**	**78%**	**66%**	**77%**	**64%**	**64%**	**73%**	**80%**

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Managed File Transfer software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Authentication	Verification of authenticity of identities between the two organizations
Data Fidelity	Consistent data integrity throughout the process
Encryption Decryption	The encryption (source) and decryption (destination) of data transmitted
File Transfer	File transfer services
High Performance	High bandwidth data transfer, encryption/decryption, authentication of the service
Large File Support	Support for large (>2GB) file transfers
LDAP Support	Support for user ID authentication across both organizations using MS Active Directory credentials
Multi Platform Support	Support for multiple clients on either side of the data transfer process
Quota Bandwidth Control	Ability to control quota and rate of transfer
Session Monitoring	Reporting and metrics of the data transferal session
Transport Security	Security of the data transmission

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Authentication

Mandatory Feature

Verification of authenticity of identities between the two organizations

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	69%
Highly Satisfies	16%
Almost Satisfies	16%
Disappoints	--

88% Authentication

2	Ipswitch MOVEit System		87%	56 REVIEWS
3	GoAnywhere Managed File Transfer		86%	144 REVIEWS
4	IBM Managed File Transfer		82%	104 REVIEWS
5	Globalscape Enhanced File Transfer		81%	18 REVIEWS
6	Citrix ShareFile		80%	122 REVIEWS
7	Adobe Send & Track		78%	33 REVIEWS
8	Oracle Managed File Transfer		78%	77 REVIEWS
9	SolarWinds Serv-U		76%	28 REVIEWS
	CATEGORY AVERAGE 82%			
--	TIBCO Managed File Transfer		75%	11 REVIEWS
--	Acronis MassTransit		83%	10 REVIEWS
--	JSCAPE MFT Server		83%	10 REVIEWS
--	Direct FTP		75%	9 REVIEWS
--	CA NetMaster		79%	8 REVIEWS
--	Biscom Secure File Transfer		79%	7 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Wing FTP		74%	6 REVIEWS
--	Liaison Alloy		90%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Data Fidelity

Mandatory Feature

Consistent data integrity throughout the process

solarwinds

SOLARWINDS SERV-U

TOP PRODUCT

Delights	54%
Highly Satisfies	46%
Almost Satisfies	--
Disappoints	--

89% Data Fidelity

2	Coviant Diplomat Managed File Transfer	88%	16	REVIEWS
3	Ipswitch MOVEit System	85%	56	REVIEWS
4	GoAnywhere Managed File Transfer	82%	144	REVIEWS
5	Oracle Managed File Transfer	81%	77	REVIEWS
6	Globalscape Enhanced File Transfer	81%	18	REVIEWS
7	Citrix ShareFile	81%	122	REVIEWS
8	IBM Managed File Transfer	79%	104	REVIEWS
9	Adobe Send & Track	79%	33	REVIEWS
	CATEGORY AVERAGE 82%			
--	TIBCO Managed File Transfer	65%	11	REVIEWS
--	Acronis MassTransit	85%	10	REVIEWS
--	JSCAPE MFT Server	83%	10	REVIEWS
--	Direct FTP	78%	9	REVIEWS
--	CA NetMaster	79%	8	REVIEWS
--	Biscom Secure File Transfer	86%	7	REVIEWS
--	Flux Managed File Transfer	96%	6	REVIEWS
--	Wing FTP	75%	6	REVIEWS
--	Liaison Alloy	95%	5	REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Encryption Decryption

Mandatory Feature

The encryption (source) and decryption (destination) of data transmitted

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	76%
Highly Satisfies	8%
Almost Satisfies	16%
Disappoints	--

90% Encryption Decryption

2	GoAnywhere Managed File Transfer		86%	144 REVIEWS
3	Ipswitch MOVEit System		85%	56 REVIEWS
4	Citrix ShareFile		83%	122 REVIEWS
5	IBM Managed File Transfer		83%	104 REVIEWS
6	SolarWinds Serv-U		81%	28 REVIEWS
7	Globalscape Enhanced File Transfer		81%	18 REVIEWS
8	Oracle Managed File Transfer		80%	77 REVIEWS
9	Adobe Send & Track		77%	33 REVIEWS
	CATEGORY AVERAGE 83%			
--	TIBCO Managed File Transfer		63%	11 REVIEWS
--	Acronis MassTransit		85%	10 REVIEWS
--	JSCAPE MFT Server		75%	10 REVIEWS
--	Direct FTP		75%	9 REVIEWS
--	CA NetMaster		75%	8 REVIEWS
--	Biscom Secure File Transfer		85%	7 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Wing FTP		75%	6 REVIEWS
--	Liaison Alloy		70%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

File Transfer

Mandatory Feature

File transfer services

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights		93%
Highly Satisfies		7%
Almost Satisfies		--
Disappoints		--

98% File Transfer

2	Globalscape Enhanced File Transfer		94%	18 REVIEWS
3	GoAnywhere Managed File Transfer		90%	144 REVIEWS
4	Ipswitch MOVEit System		90%	56 REVIEWS
5	IBM Managed File Transfer		87%	104 REVIEWS
6	SolarWinds Serv-U		85%	28 REVIEWS
7	Oracle Managed File Transfer		81%	77 REVIEWS
8	Citrix ShareFile		80%	122 REVIEWS
9	Adobe Send & Track		79%	33 REVIEWS
	CATEGORY AVERAGE 85%			
--	TIBCO Managed File Transfer		73%	11 REVIEWS
--	Acronis MassTransit		90%	10 REVIEWS
--	JSCAPE MFT Server		83%	10 REVIEWS
--	Direct FTP		84%	9 REVIEWS
--	CA NetMaster		80%	8 REVIEWS
--	Biscom Secure File Transfer		89%	7 REVIEWS
--	Flux Managed File Transfer		96%	6 REVIEWS
--	Wing FTP		90%	6 REVIEWS
--	Liaison Alloy		85%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

High Performance

Mandatory Feature

High bandwidth data transfer, encryption/decryption, authentication of the service

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	78%
Highly Satisfies	14%
Almost Satisfies	7%
Disappoints	--

93% High Performance

2	IBM Managed File Transfer		85%	104 REVIEWS
3	Ipswitch MOVEit System		82%	56 REVIEWS
4	GoAnywhere Managed File Transfer		82%	144 REVIEWS
5	Citrix ShareFile		80%	122 REVIEWS
6	Globalscape Enhanced File Transfer		79%	18 REVIEWS
7	Adobe Send & Track		78%	33 REVIEWS
8	Oracle Managed File Transfer		77%	77 REVIEWS
9	SolarWinds Serv-U		73%	28 REVIEWS
	CATEGORY AVERAGE 81%			
--	TIBCO Managed File Transfer		78%	11 REVIEWS
--	Acronis MassTransit		80%	10 REVIEWS
--	JSCAPE MFT Server		72%	10 REVIEWS
--	Direct FTP		84%	9 REVIEWS
--	CA NetMaster		79%	8 REVIEWS
--	Biscom Secure File Transfer		75%	7 REVIEWS
--	Flux Managed File Transfer		96%	6 REVIEWS
--	Wing FTP		85%	6 REVIEWS
--	Liaison Alloy		80%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Large File Support

Mandatory Feature

Support for large (>2GB) file transfers

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	57%
Highly Satisfies	43%
Almost Satisfies	--
Disappoints	--

89% Large File Support

2	Globalscape Enhanced File Transfer		84%	18 REVIEWS
3	Ipswitch MOVEit System		82%	56 REVIEWS
4	GoAnywhere Managed File Transfer		82%	144 REVIEWS
5	Citrix ShareFile		80%	122 REVIEWS
6	IBM Managed File Transfer		80%	104 REVIEWS
7	Oracle Managed File Transfer		78%	77 REVIEWS
8	SolarWinds Serv-U		78%	28 REVIEWS
9	Adobe Send & Track		75%	33 REVIEWS

CATEGORY AVERAGE 80%

--	TIBCO Managed File Transfer		66%	11 REVIEWS
--	Acronis MassTransit		90%	10 REVIEWS
--	JSCAPE MFT Server		84%	10 REVIEWS
--	Direct FTP		73%	9 REVIEWS
--	CA NetMaster		82%	8 REVIEWS
--	Biscom Secure File Transfer		87%	7 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Wing FTP		90%	6 REVIEWS
--	Liaison Alloy		80%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

LDAP Support

Mandatory Feature

Support for user ID authentication across both organizations using MS Active Directory credentials

GLOBALSCAPE

GLOBALSCAPE ENHANCED FILE TRANSFER

TOP PRODUCT

Delights	55%
Highly Satisfies	45%
Almost Satisfies	--
Disappoints	--

89% LDAP Support

2	Ipswitch MOVEit System	85%	56	REVIEWS
3	Coviant Diplomat Managed File Transfer	85%	16	REVIEWS
4	GoAnywhere Managed File Transfer	84%	144	REVIEWS
5	Citrix ShareFile	81%	122	REVIEWS
6	IBM Managed File Transfer	81%	104	REVIEWS
7	Oracle Managed File Transfer	80%	77	REVIEWS
8	SolarWinds Serv-U	76%	28	REVIEWS
9	Adobe Send & Track	76%	33	REVIEWS
	CATEGORY AVERAGE 82%			
--	TIBCO Managed File Transfer	77%	11	REVIEWS
--	Acronis MassTransit	89%	10	REVIEWS
--	JSCAPE MFT Server	79%	10	REVIEWS
--	Direct FTP	75%	9	REVIEWS
--	CA NetMaster	82%	8	REVIEWS
--	Biscom Secure File Transfer	69%	7	REVIEWS
--	Flux Managed File Transfer	92%	6	REVIEWS
--	Wing FTP	85%	6	REVIEWS
--	Liaison Alloy	75%	5	REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Multi Platform Support

Mandatory Feature

Support for multiple clients on either side of the data transfer process

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	65%
Highly Satisfies	21%
Almost Satisfies	14%
Disappoints	--

88% Multi Platform Support

2	GoAnywhere Managed File Transfer		84%	144 REVIEWS
3	SolarWinds Serv-U		82%	28 REVIEWS
4	Globalscape Enhanced File Transfer		80%	18 REVIEWS
5	Citrix ShareFile		78%	122 REVIEWS
6	IBM Managed File Transfer		77%	104 REVIEWS
7	Ipswitch MOVEit System		77%	56 REVIEWS
8	Oracle Managed File Transfer		73%	77 REVIEWS
9	Adobe Send & Track		72%	33 REVIEWS
	CATEGORY AVERAGE 79%			
--	TIBCO Managed File Transfer		64%	11 REVIEWS
--	Acronis MassTransit		86%	10 REVIEWS
--	JSCAPE MFT Server		71%	10 REVIEWS
--	Direct FTP		79%	9 REVIEWS
--	CA NetMaster		79%	8 REVIEWS
--	Biscom Secure File Transfer		66%	7 REVIEWS
--	Flux Managed File Transfer		87%	6 REVIEWS
--	Wing FTP		81%	6 REVIEWS
--	Liaison Alloy		85%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Quota Bandwidth Control

Mandatory Feature

Ability to control quota and rate of transfer

GLOBALSCAPE

GLOBALSCAPE ENHANCED FILE TRANSFER

TOP PRODUCT

Delights	36%
Highly Satisfies	50%
Almost Satisfies	14%
Disappoints	--

80% Quota Bandwidth Control

2	GoAnywhere Managed File Transfer		80%	144 REVIEWS
3	Oracle Managed File Transfer		79%	77 REVIEWS
4	Coviant Diplomat Managed File Transfer		78%	16 REVIEWS
5	Ipswitch MOVEit System		78%	56 REVIEWS
6	IBM Managed File Transfer		78%	104 REVIEWS
7	SolarWinds Serv-U		77%	28 REVIEWS
8	Citrix ShareFile		76%	122 REVIEWS
9	Adobe Send & Track		72%	33 REVIEWS
	CATEGORY AVERAGE 78%			
--	TIBCO Managed File Transfer		64%	11 REVIEWS
--	Acronis MassTransit		78%	10 REVIEWS
--	JSCAPE MFT Server		68%	10 REVIEWS
--	Direct FTP		85%	9 REVIEWS
--	CA NetMaster		68%	8 REVIEWS
--	Biscom Secure File Transfer		75%	7 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Wing FTP		85%	6 REVIEWS
--	Liaison Alloy		75%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Session Monitoring

Mandatory Feature

Reporting and metrics of the data transferal session

COVIANT Software

COVIANT DIPLOMAT MANAGED FILE TRANSFER

TOP PRODUCT

Delights	66%
Highly Satisfies	25%
Almost Satisfies	9%
Disappoints	--

89% Session Monitoring

2	Oracle Managed File Transfer		82%	77 REVIEWS
3	GoAnywhere Managed File Transfer		82%	144 REVIEWS
4	IBM Managed File Transfer		80%	104 REVIEWS
5	Ipswitch MOVEit System		79%	56 REVIEWS
6	Citrix ShareFile		76%	122 REVIEWS
7	Adobe Send & Track		75%	33 REVIEWS
8	SolarWinds Serv-U		72%	28 REVIEWS
9	Globalscape Enhanced File Transfer		65%	18 REVIEWS
	CATEGORY AVERAGE 79%			
--	TIBCO Managed File Transfer		73%	11 REVIEWS
--	Acronis MassTransit		85%	10 REVIEWS
--	JSCAPE MFT Server		64%	10 REVIEWS
--	Direct FTP		75%	9 REVIEWS
--	CA NetMaster		82%	8 REVIEWS
--	Biscom Secure File Transfer		75%	7 REVIEWS
--	Flux Managed File Transfer		92%	6 REVIEWS
--	Wing FTP		80%	6 REVIEWS
--	Liaison Alloy		90%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Transport Security

Mandatory Feature

Security of the data transmission

GLOBALSCAPE

GLOBALSCAPE ENHANCED FILE TRANSFER

TOP PRODUCT

Delights		53%
Highly Satisfies		47%
Almost Satisfies		--
Disappoints		--

88% Transport Security

2	Coviant Diplomat Managed File Transfer		88%	16 REVIEWS
3	Ipswitch MOVEit System		85%	56 REVIEWS
4	GoAnywhere Managed File Transfer		85%	144 REVIEWS
5	IBM Managed File Transfer		82%	104 REVIEWS
6	Oracle Managed File Transfer		81%	77 REVIEWS
7	Adobe Send & Track		80%	33 REVIEWS
8	Citrix ShareFile		77%	122 REVIEWS
9	SolarWinds Serv-U		75%	28 REVIEWS
	CATEGORY AVERAGE 82%			
--	TIBCO Managed File Transfer		80%	11 REVIEWS
--	Acronis MassTransit		80%	10 REVIEWS
--	JSCAPE MFT Server		86%	10 REVIEWS
--	Direct FTP		78%	9 REVIEWS
--	CA NetMaster		58%	8 REVIEWS
--	Biscom Secure File Transfer		88%	7 REVIEWS
--	Flux Managed File Transfer		88%	6 REVIEWS
--	Wing FTP		95%	6 REVIEWS
--	Liaison Alloy		80%	5 REVIEWS