



GoAnywhere Advanced Workflows Accessibility Conformance Report

WCAG Edition

Based on VPAT® Version 2.4 (Revised) – March 2022

Name of Product/Version:

GoAnywhere Advanced Workflows 7.3

Report Date:

August 2023

Product Description:

Advanced Workflows help optimize file transfers by offering easy-to-use wizards and templates with features to streamline complex processes and eliminate manual transfers and scripts. Automatically encrypt and decrypt documents, import/export projects for quick testing in dev environments, easily integrate with trading partners on the client side, create projects with no programming skills, and more.

Contact Information:

Fortra provides this accessibility conformance report for general information on an 'as is' basis. For formal representations on proposals, please contact Colby Vrbka, Sr. Account Executive.

Evaluation Methods Used:

GoAnywhere Advanced Workflows was evaluated using Chrome on a Windows 10 laptop. Assistive technologies used in this evaluation include NVDA (screen reader) with Firefox and the Windows screen magnification function along with the exclusive use of the keyboard to navigate and operate the site content and functionality. Automated testing included IBM Accessibility Checker and Accessibility Insights for Web.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.2 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: WCAG Success Criteria

Note: The Not Applicable criteria has been removed from this report specifically video, audio, and motion criteria.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<p>The app provides sufficient text alternatives for most instances of non-text content. Exceptions:</p> <ul style="list-style-type: none">• Global icon – remove src and alt attribute, not valid markup for an SVG.• Spacer images require a null alt (empty) attribute, alt=""• Folder tree icons require descriptive alt attributes. or It is not valid to simply have • Folder refresh icon is missing alt attribute and accessible name.
1.3.1 Info and Relationships (Level A)	Partially Supports	<ul style="list-style-type: none">• The Filter input table and all non-data tables should be designated with a role="presentation".• The value "searchForm:filterBy" of the 'for' attribute is not the 'id' of a valid <input> element.• Multiple 'form' landmarks with the same parent region are not distinguished from one another because they have the same label. (Configure Project)

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Multiple landmarks should have a unique 'aria-labelledby' or 'aria-label' or be nested in different parent regions. • Improper use of role="textbox" on all input fields. Already uses native HTML type="text". Don't need both. • Required ARIA parent and child roles not present on valid markup, role="tree" should be on the and the role="treeitem" should be on the elements. • Nested tables are seen throughout the app. • The label and placeholder associated with a textarea is empty.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	<ul style="list-style-type: none"> • Placing the Done button at the top of the form causes a keyboard user to back up through the entire form to select it. Having the button follow the flow of the form and placed near the search button would follow a logical flow. • The content behind dialogs is not programmatically hidden from assistive technologies.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions provided do not refer to things solely based on their sensory characteristics.

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.4 Orientation</u> (Level AA)	Supports	Content displays in the orientation preferred by the user.
<u>1.3.5 Identify Input Purpose</u> (Level AA)	Partially Supports	Some text fields that serve an identified input purpose do not have the required autocomplete attribute.
<u>1.4.1 Use of Color</u> (Level A)	Supports	Color is not used as the only visual means of conveying information.
<u>1.4.3 Contrast (Minimum)</u> (Level AA)	Partially Supports	Insufficient normal text contrast in Project Designer/Project disabled states.
<u>1.4.4 Resize text</u> (Level AA)	Partially Supports	Workflows/Project Designer does not account for resizing past 150% by default. The user would have to reload the page and manually adjust sections before increasing text size. In the 150-200% range visual adjustments lack usability.
<u>1.4.5 Images of Text</u> (Level AA)	Supports	There are no images of text.
<u>1.4.10 Reflow</u> (Level AA 2.1 only)	Partially Supports	In Workflows/Project Designer there is loss of information and functionality with limitations in horizontal scrolling above 150% zoom.
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)	Partially Supports	Disabled states fall below the threshold for people with moderately low vision.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only)	Supports	No loss of content or functionality occurs by adjusting text spacing and by changing no other style property.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)	Supports	Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partially Supports	<p>Exceptions:</p> <ul style="list-style-type: none"> • No headings or landmarks used prevent keyboard navigation using shortcuts in screen readers. • Account info and dropdown are inaccessible to individually selected options. • Project Designer/Component Library, Project Outline, and Variables is inaccessible using keyboard only.
2.1.2 No Keyboard Trap (Level A)	Supports	Movement of focus only using the keyboard, with no keyboard trap that prevents focus from moving away from any control.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	No keyboard shortcuts are implemented using only letter, punctuation, number, or symbol characters.
2.4.1 Bypass Blocks (Level A)	Does Not Support	<ul style="list-style-type: none"> • No bypass blocks are used.
2.4.2 Page Titled (Level A)	Does Not Support	Each page shows the product information and not a unique page name.
2.4.3 Focus Order (Level A)	Partially Supports	<p>Workflows/Projects exceptions:</p> <ul style="list-style-type: none"> • If no projects are created, the buttons are skipped and Filter by Product name input field is focused by default. A keyboard user would have to back up in the DOM, to Create a Project or use other buttons. • Labels with tooltips to reveal hidden

Criteria	Conformance Level	Remarks and Explanations
		<p>content are inaccessible by keyboard and screen reader. (Project Designer/Parameter)</p> <ul style="list-style-type: none"> • Unable to access dialogs, focus remains behind the modal.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	<ul style="list-style-type: none"> • Logomark icon SVGs lack aria-labelledby and title. • Remove src, alt and aria-hidden="true" on Refresh SVG icon. Hyperlink has no link text, label or image with text alternative. (Configure Projects) • Links in tab order have no accessible text but have empty title attribute and aria-label.
2.4.5 Multiple Ways (Level AA)	Supports	There are multiple ways to navigate to a page.
2.4.6 Headings and Labels (Level AA)	Partially Supports	<p>Headers describe the topic or purpose of the content below them. Exceptions:</p> <ul style="list-style-type: none"> • Login lacks heading. • Pages have no headings past h1.
2.4.7 Focus Visible (Level AA)	Partially Supports	<ul style="list-style-type: none"> • The logomark and product name should be focusable since it's a link back to home. • Refresh icon SVG has no keyboard focus indicator being an interactive element. • Projects table action icons are interactive elements with no accessible name and are hidden from assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2)	Partially Supports	<ul style="list-style-type: none"> The refresh icon/link is not visibly focused due to aria-hidden="true". Keyboard focus skips the Folder input field and defaults to the Search term. A user would have to Shift + Tab to back up. Dialogs have no keyboard focus and unable to interact with dialog. The dialog should focus on appearance. A properly constructed modal maintains that focus and prevents interaction outside the modal until it is dismissed via the esc key to close.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Provides single-point operation for all functions.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Pointer cancellation is predictable and consistent.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	Instances where accessible text does not contain visible text. (Project Outline)
2.5.7 Dragging Movements (Level AA 2.2)	Does Not Support	No alternative for resizing page sections in Workflows/Projects.
2.5.8 Target Size (Minimum) (Level AA 2.2)	Partially Supports	Header bar and side nav meet the minimum target size. Exceptions: <ul style="list-style-type: none"> Buttons, icons, and input arrows in the content area.
3.1.1 Language of Page (Level A)	Supports	The page has the correct language attribute.
3.2.1 On Focus (Level A)	Partially Supports	<ul style="list-style-type: none"> Dialog windows fail to receive focus. Sections of Project Designer fail to receive focus.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.2 On Input</u> (Level A)	Supports	Changing a component's settings does not trigger any unexpected change of context.
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	Navigational elements are consistent and occur in the same relative order.
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	Components that have the same functionality within a set of Web pages are identified consistently.
<u>3.2.6 Consistent Help</u> (Level A 2.2)	Supports	Placement of the help mechanism is kept consistent across a set of pages.
<u>3.3.1 Error Identification</u> (Level A)	Supports	When input errors are detected, they are described to the user in text, including identifying the item where the error occurred.
<u>3.3.2 Labels or Instructions</u> (Level A)	Partially Supports	<p>Labels or instructions are provided when content requires user input. Exceptions:</p> <ul style="list-style-type: none"> • Labels must be used for every input and all for="" and id="" values must match. • IDs must be unique on each page, only one label can be associated to each unique form element. • There are 2 labels and Project Name is used for the input. The other label Filter By appears to be orphaned and will confuse screen readers. • Non-interactive element should not have title="..." attribute. • There are numerous title attributes on

Criteria	Conformance Level	Remarks and Explanations
		non-interactive elements.
3.3.3 Error Suggestion (Level AA)	Supports	Users receive appropriate suggestions for correction of an input error if it is possible.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	Help users with disabilities avoid serious consequences as the result of a mistake when performing an action that cannot be reversed for legal commitments or financial transactions.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Users can successfully complete multi-step processes by auto-populating or information is made available for the user to select.
3.3.8 Accessible Authentication (Level AA 2.2)	Supports	There are accessible, easy-to-use, and secure methods to log in.
4.1.2 Name, Role, Value (Level A)	Partially Supports	<p>Requires a programmatically determinable name for all user interface components. Exceptions:</p> <ul style="list-style-type: none"> • When using the HTML <input> with type="text" or type="password" semantic markup (preferred), the use of role="textbox" here is not valid. • Tree view '/' Root' anchor has redundant code, remove the title attribute, keep the aria-label. • <tr role="row"> and <th role="columnheader"> are not used correctly. Remove. • No label for button element, use aria-label and remove role="button".

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Form control lacks accessible name, use aria-label= "Create project toolbar" and remove role="textbox". Form input contains an empty aria-label, but an explicit label is preferred. The aria-expanded="false" requires a compatible role. Disabled states lack an accessible name. Orphaned label with no matching ID. Interactive table with ARIA role 'grid' does not have a programmatically associated name.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Make users aware of important changes in content that are not given focus, and to do so in a way that doesn't unnecessarily interrupt their work.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated.

Legal Disclaimer

Fortra provides this accessibility conformance report for general information on an AS IS basis.