



GoAnywhere Web Client Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.4Rev)

Name of Product/Version:

GoAnywhere Web Client 7.5

Report Date:

July 2024

Product Description:

GoAnywhere Web Client is a managed file transfer solution providing the ability to perform multiple types of file transfers and file sharing through the browser.

Contact Information:

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Notes:

The file transfer modules provided within the Web Client are named Files, GoDrive, Mail, and Forms.

Evaluation Methods Used:

GoAnywhere Web Client was evaluated using Chrome on a Windows 10 laptop. Assistive technologies used in this evaluation include NVDA (screen reader) and the Windows screen magnification function along with the exclusive use of the keyboard to navigate and operate the site content and functionality. Browser plugins include Axe DevTools and WAVE evaluation tool.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	The app provides sufficient text alternatives for most instances of non-text content. Exceptions include: <ul style="list-style-type: none"> Inputs missing accessible name. Captcha.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The app does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The app does not contain prerecorded synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The app does not contain prerecorded video content that would require audio description or a media alternative.
1.3.1 Info and Relationships (Level A)	Partially Supports	Visual structure and relationship information is provided through object information or is available in text. Exceptions include: <ul style="list-style-type: none"> Empty aria labels Aria roles are not placed on correct child elements. List elements with incorrect child roles. Roles and other markup missing on tables
1.3.2 Meaningful Sequence (Level A)	Partially Supports	The app is presented in a meaningful sequence. Exceptions include: <ul style="list-style-type: none"> Tab sequence order does not match visual order.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Forms in nested tables block keyboard shortcut and tab index.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely solely on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports	App content and functionality does not convey information through color alone.
1.4.2 Audio Control (Level A)	Not Applicable	This app does not contain audio that plays automatically.
2.1.1 Keyboard (Level A)	Partially Supports	<p>Most app functionality can be accessed and operated using a keyboard.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> Form dropdowns in tables cannot be operated using the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	The app does not include keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	The app does not provide character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	The app will warn users 60 seconds before timing out.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The app does not include elements that move, blink, scroll, or auto-update.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The app does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	The app contains a skip to main content link on each page.
2.4.2 Page Titled (Level A)	Supports	The app pages have titles that describe topic or purpose.
2.4.3 Focus Order (Level A)	Partially Supports	Header and left nav components receive focus in a somewhat meaningful order and needs improvement.
2.4.4 Link Purpose (In Context) (Level A)	Supports	<p>The purpose of each link in the app can be determined from the link text alone or from the programmatic context of the link.</p> <p>However, title attributes are on some links and empty text links on others.</p>
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	The app does not rely on multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The app functions that use a single pointer are completed when the user releases the pointer.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	The accessible name of each user interface component that includes a visible text label corresponds to that label text. Exceptions include: <ul style="list-style-type: none"> Not using aria-label properly for link purpose
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	The app does not have functionality operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The default language of the site's webpage is identified using the lang attribute in the html element.
3.2.1 On Focus (Level A)	Supports	The site's components do not initiate a change of context when focused.
3.2.2 On Input (Level A)	Supports	Changes of context do not occur automatically on user input.
3.3.1 Error Identification (Level A)	Partially Supports	Where errors are automatically detected, the error is identified, and an error message is provided as text. Exceptions: <ul style="list-style-type: none"> Not using aria-describedby for assistive technology
3.3.2 Labels or Instructions (Level A)	Partially Supports	A label is provided for input fields. Exceptions: <ul style="list-style-type: none"> Titles on non-active element SVGs (limitation due to legacy code).
4.1.1 Parsing (Level A)	Partially Supports	The app's webpage uses semantically correct markup for most interface elements. Exceptions: <ul style="list-style-type: none"> Missing height values on image tags. Improperly nested tags.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Most user interface components in the site provide programmatic name, role, and/or state information. Exceptions: <ul style="list-style-type: none"> Multiple labelling techniques used. TabIndex used on non-interactive components. Aria-expanded on elements that will not be conveyed to screen reader users. Improper use of aria-hidden true.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Role attributes improperly placed. • Various elements requiring role attributes are missing.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	This app does not contain live synchronization media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	This app does not contain prerecorded video content that would require audio description.
1.3.4 Orientation (Level AA 2.1 only)	Partially Supports	The content of the app restricts its view and operation from desktop to tablet landscape orientation. Exception: <ul style="list-style-type: none"> • Tablet portrait modal views and wide tables.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The app contains input fields that require the user to enter personally identifiable information.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text in the app meets minimum contrast requirements.
1.4.4 Resize text (Level AA)	Partially Supports	App content and user interfaces support standard zoom capabilities built into modern web browsers and operating systems. Exception: <ul style="list-style-type: none"> • Modal views and wide tables.
1.4.5 Images of Text (Level AA)	Supports	The app uses text instead of images of text.
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	The content on the app's webpage does not support reflow. Content cannot be viewed without horizontal scrolling in a viewport that is 320 pixels wide.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Most meaningful non-text content elements in the app have sufficient contrast.
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	Ensure content adapts to user-defined text settings.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	The app does not contain content elements triggered by hover or focus.
2.4.5 Multiple Ways (Level AA)	Supports	The app uses search, navigational elements, nested links, and links from the home page to locate web pages.
2.4.6 Headings and Labels (Level AA)	Partially Supports	The app uses descriptive labels. Exceptions: <ul style="list-style-type: none"> No table captions or scope attributes are used.
2.4.7 Focus Visible (Level AA)	Partially Supports	The areas that are accessible by keyboard with focusable elements in the app have a visible keyboard focus indicator. Exceptions: <ul style="list-style-type: none"> Language selector Header logo Main navigation sub-items More options cog icon Table elements
3.1.2 Language of Parts (Level AA)	Supports	Within the site's webpage, the language of each portion of the page is programmatically determinable.
3.2.3 Consistent Navigation (Level AA)	Supports	The app provides consistent and repeatable navigation.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within the site are identified consistently.
3.3.3 Error Suggestion (Level AA)	Partially Supports	When an error is automatically detected within a data entry form in the site, the resulting error message provides suggestions for correction.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	No forms within the site submit actions that cause legal commitments or financial transactions to occur, nor do any forms submit actions that modify or delete user-controllable data in data storage systems.
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Status messages (info and error) are programmatically determinable without having to receive explicit focus.



Table 3: Success Criteria, Level AAA

Notes: Not applicable. GoAnywhere Web Client was not evaluated for WCAG 2.1 Level AAA conformance.

Legal Disclaimer (GoAnywhere Web Client)

The tests executed did not represent the entire application. This VPAT[®] serves as a general status of where the application is regarding WCAG accessibility standards.