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Alert Intelligence

Alert Intelligence provides flexible, near-real-time alerting on IBM i. You can create intelligent rules that link multiple selection criteria across the whole of your IBM i to improve the quality and reduce the number of alerts. Manual tasks or checks can be automated and reduced dramatically or even eliminated completely with the deployment of clever, linked rules.

Alert Intelligence interfaces with many other Halcyon products, including Enterprise Console, providing you with mobile alerting from your smartphone or tablet. It also looks and feels like any other Halcyon rule-based product, so there is a short learning curve before you're up and running in minutes.

Improve the Quality of Alerts

By linking multiple existing Halcyon rules, you're able to finely tune your operating system, hardware, and application alerting capabilities, resulting in smarter alerts that recipients can understand quickly and easily. By improving the quality of the alerts that your support team receives, you will speed up problem determination, ultimately reducing the impact of issues on the business and increasing application availability in turn.

Reduce the Amount of Alerts

When tasked with managing applications that span multiple logical partitions (LPARs), you're accustomed to handling a high volume of alerts—many of which can be dismissed very quickly. Alert Intelligence allows you to apply a smart layer of knowledge across your IBM i monitoring solution, vastly reducing the number of alerts and increasing the efficiency of your support team.

Let's Get Started

Seeing Alert Intelligence in action will help you determine how smart notification solution can save you time and money.
Call 800-328-1000 or email info@helpsystems.com to arrange your demo.

PRODUCT SUMMARY

KEY FEATURES
- Increase application availability by improving the quality of alerts
- Reduce the number of alerts
- Monitor by exception
- Native

KEY INTEGRATIONS
- Graphical Enterprise Console
- Mobile Apple and Android apps
- Automatic help desk ticket generation
- Flexible email, SMS, and pager alerting

SYSTEM REQUIREMENTS
IBM i 7.1 or higher

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About HelpSystems

Organizations around the world rely on HelpSystems to make IT lives easier and keep business running smoothly. Our software and services monitor and automate processes, encrypt and secure data, and provide easy access to the information people need.

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