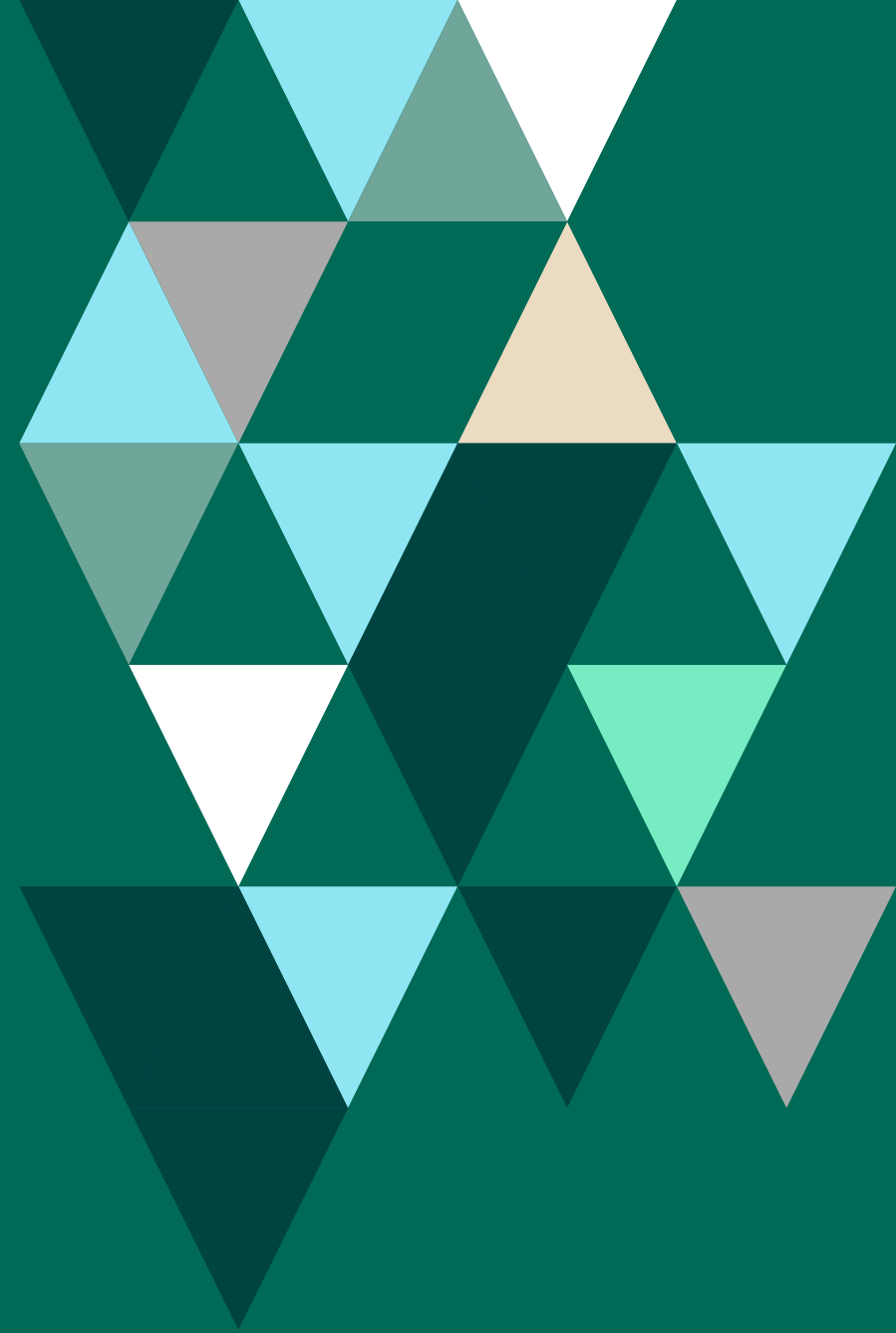# FORTRA

JAMS Workload Automation:

Why Real Customers Say Tool Best Suits Their Business Needs

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When researching new software, reviews from existing customers are critical to determine how users like you are leveraging software to solve business challenges and bring efficiencies to workflows.
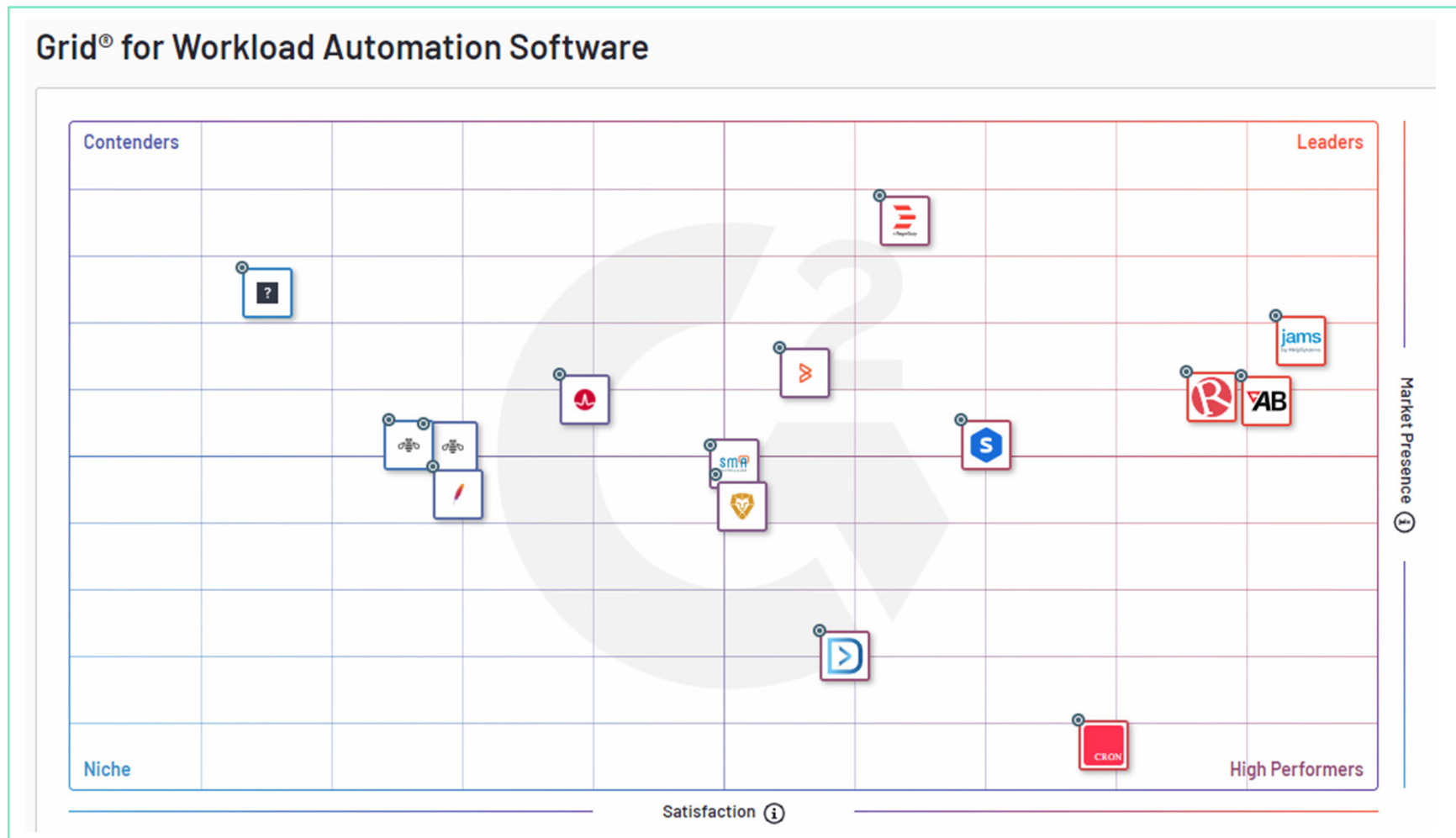
Users Rate JAMS the Top Workload Automation Tool on G2

JAMS is ranked the #1 performer among 76 workload automation solutions in G2's Workload Automation category. JAMS ranks in the Leaders quadrant with an aggregate score of 4.6 out of 5 across all reviews. Among companies in the Leaders quadrant, JAMS' satisfaction score among users is 22 points higher than the average score for competing products.

Grid® for Workload Automation Software

In this guide, we'll highlight what several of the more than 120 JAMS reviewers on G2 saying about the tool. When looking for a quality workload automation solution that achieve your business aims, don't just take our word for it when we say JAMS is the best product on the market.

Why JAMS? Get the Features You Need the Most

JAMS helps enterprises eliminate the slack, security risks, and lack of visibility associated with trying to automate critical business processes with a jumble of homegrown, single-platform, or legacy scheduling tools and scripts.
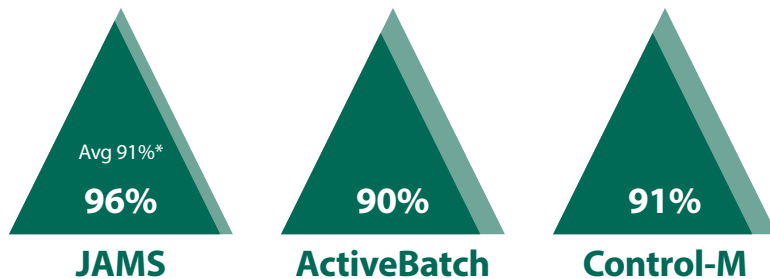
An enterprise workload automation solution that can manage IT processes ranging from simple batch processes and scripts to cross-platform workflows, JAMS delivers measurable results to the business. Integrate jobs running on multiple servers and business applications while defining, scheduling, executing, and monitoring jobs from a single centralized console.

> **94% of JAMS users say the product is going in the right direction, and 93% would recommend it to others.**

Automate jobs on any platform with JAMS — Windows, Linux, UNIX, IBM i, zOS, and OpenVMS — including native application integrations to run jobs specific to databases, BI tools, and ERP systems. Extensive automation features enable users to run jobs on any schedule or trigger from the completion of other events. JAMS centrally monitors the status of all jobs, provides notifications of success/failure, and maintains a detailed audit trail and log of every execution.

Work with a Vendor That Wants to Work with You

Ease of Doing Business With

Avg 91%*
96%
JAMS

90%
ActiveBatch

91%
Control-M

G²

Best Relationship

SPRING

2022

When it comes to making it easy to do business with, JAMS received top marks among users, with a 96% satisfaction rating on the question, ranking five points above the average. Work with vendors like JAMS that show a willingness to listen and to understand the issues your organization is facing to help you find the right solution.

See What JAMS Customers are Saying

An administrator in legal services for a company with more than 1,000 employees appreciates how easy JAMS was to implement:
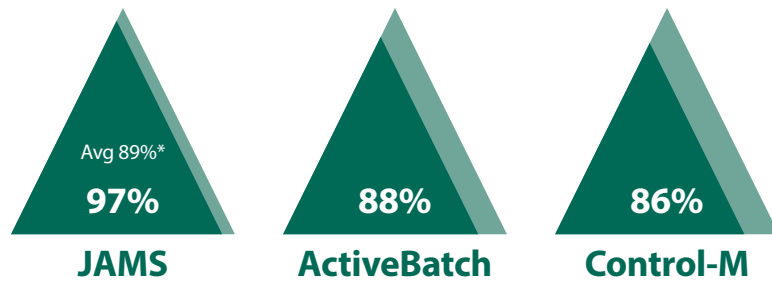
Over the years I have had the opportunity to work with multiple automation tools. JAMS is by far the easiest to date to implement and work with. The interface is well thought out and provides us with many options to carry out the remote tasks we are trying to automate.

An administrator at a large employer in the semiconductor industry praises the product — and the JAMS team:

Folks are very helpful in providing innovative solutions to get your work done. They even helped us to create new execution methods for SAP data services, which was not available when we evaluated JAMS. Great Team!!

Superior Help When You Need It

Quality of Support

Avg 89%*
97%
JAMS

88%
ActiveBatch

86%
Control-M

When you have questions or need help, you want a solution backed by responsive, top-notch support. JAMS users are enthusiastic about the support they receive, with a 97% satisfaction rate on the quality of support, compared to a category average of 89%.

See What JAMS Customers are Saying

An administrator at a large retail firm with more than 1,000 employees, praises the quality of the support experience:

JAMS support is great! Their support staff has always been able to assist with any questions or problems I've had. They are friendly and know the product very well. Truly impressed every time I have needed support. Can't say that about many other companies.

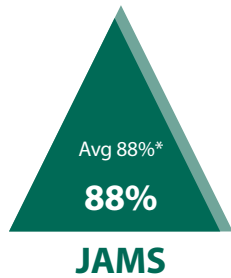A user in a mid-size capital markets firm says:

Support on the product has also been very helpful. There has not been an issue that they were not able to assist in solving. Their support staff are quick to respond and very courteous.

Vinothkumar K., who works for a large company, says:

JAMS Support was very helpful. It was quick and right to the point in fixing the issue. I would recommend for others.

Easy to Use, with Set It & Forget It Functionality

Ease of Use

Avg 88%*
88%
JAMS

G2
Best Usability
SPRING
2022

IT software should be efficient and effective while helping achieve desired outcomes – and our solution is no different. 88% of JAMS users are satisfied with how easy the solution is to use.

See What JAMS Customers are Saying

Jacob M., a programmer analyst at a company with more than 1,000 employees, says:

I like how easy JAMS is to schedule and the intuitive screens. Timely feedback and dependability. Schedule once and I can literally forget about it as JAMS Scheduler consistently works hard for us.

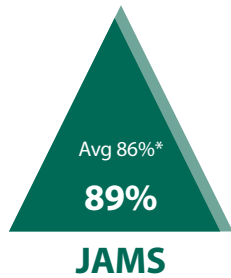Rob G., the director of enterprise systems at a mid-market company, says simply:

You need JAMS. My favorite JAMS feature is that it can be extended using custom execution methods, written in C#, using their native libraries. These custom execution methods make it easy to schedule repeatable, customizable jobs which are highly tailored to our company's systems.

An administrator in the food and beverages industry at an enterprise company says:

JAMS is very easy to use and works with all of our JD Edwards instances. We also use it to automate all sorts of other tasks via PowerShell, SQL Server, and Windows workflow scripting.

Ease of Administration a Critical Metric

Ease of Admin

Avg 86%*
89%
JAMS

Nearly 90% of JAMS users say they are pleased with the solution's ease of administration, which includes configuration, operation, and upkeep. IT pros trust JAMS to centralize their toolsets, maintain visibility across workflows, and provide a customizable solution without starting from the ground up.

See What JAMS Customers are Saying

Kammy O., network administrator, SQL DBA, at a company with more than 1,000 employees says this about JAMS:

It's a game changer for my company. The software is flawless. I can see job success, failure, and current. The ETL team set up data feeds, server connections, user logins — and every new client is easybreezy to get it up and running. The dashboard overview is very useful and makes my job as a dba better. I can see the job, the criteria, and 99% of the time the trouble can be identified without further investigation.

An administrator at a company in the information technology and services industry appreciates how intuitive JAMS is:

JAMS appears to have been set up and created by someone that knows how a scheduler needs to fit into an IT operational environment. There are so many prebuilt options that can be easily activated by filling in the right checkbox at the right place. It has so many needed features available out of the box for easy configuration.

JAMS Is the Only Workload Automation Tool You Need

G2 reviewers says JAMS meets their workload automation needs better than 76 competing products.

Get started with JAMS today with a   **Free Trial**

FORTRA

About Fortra

Fortra is a cybersecurity company like no other. We're creating a simpler, stronger future for our customers. Our trusted experts and portfolio of integrated, scalable solutions bring balance and control to organizations around the world. We're the positive changemakers and your relentless ally to provide peace of mind through every step of your cybersecurity journey. Learn more at fortra.com.

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