



CASE STUDY (TITUS)

Canadian Department of National Defence

Keeps Email and Documents Secure with Titus

With national defence and international security a top priority in the current climate, ensuring emails and documents are handled properly is extremely important. As the world's most security conscious organizations, the military are leaders in setting new standards for information security around the globe.

Organizational Profile

The Canadian Department of National Defence (DND) and Canadian Forces provide the core services and capabilities required to defend Canada and Canadian interests within the national security community.

Business Situation

With personnel deployed across Canada and around the world, there is a high volume of highly sensitive information travelling via email and housed in documents. As with most military organizations, DND adheres to a classification system for all communications to determine how information should be handled and who can access data.

Challenge

DND had long ago recognized the importance of protecting data, and had been using two other products to handle classification of sensitive information. These products, however, were ineffective in meeting their needs and the search began for a more effective replacement product.

Solution

DND required an enterprise-wide solution to ensure that emails and documents were handled according to the organization's pre-determined information classification structure. The team wanted a solution that would seamlessly integrate into their existing infrastructure based on Microsoft Outlook[®] and Microsoft Office[®], and was simple to use and maintain.

Following a comprehensive review of available technology and government contacting requirements, DND selected a 'made-in-Canada' solution from Ottawa-based Titus[™]. The Department of National Defence purchased and deployed 90,000 licenses of Titus Message Classification[™] and an additional 13,000 licenses of Titus Classification[™] for Microsoft Office.

"At DND, we need to be on the cutting edge of information security technology, and classification is a key component of ensuring that information is carefully controlled by all of our employees."

Eyad Zorob

Senior Technology Officer, Canadian Department of National Defence

“Implementing these products from Titus has enabled us to leverage our existing Microsoft infrastructure and has also proven easy for our staff to use on a daily basis. Classification is and will continue to be a cornerstone of our information security policies and these Titus solutions help us to reinforce security policy with all of our employees on an ongoing basis.”

Eyad Zorob

Senior Technology Officer, Canadian
Department of National Defence

Benefits

Utilizing Titus classification solutions enables DND to apply consistent labeling on emails across the organization, contributing to the overall security of highly sensitive information. In addition, DND is using Titus classification solutions for mobile devices to ensure proper information protection and labeling on both BlackBerry and Windows-based smartphones. For documents, Titus Classification for Microsoft Office allows individuals throughout DND to classify Microsoft Office documents, helping to reinforce the value of data and clearly specify how it should be handled.

About Titus

Titus is the leading provider of security and compliance software that helps organizations share information securely while meeting policy and compliance requirements. Our solutions enable military, government, and large enterprises to raise awareness and meet regulatory compliance by visually alerting end users to the sensitivity of information. Products include Titus Classification, the leading message, document and file classification and labeling solutions; Titus Aware, products that enhance Data Loss Prevention by detecting sensitive information at the desktop; and the Titus family of classification and security solutions for Microsoft SharePoint. Titus solutions are deployed to over 1.5 million users within our over 300 military, government and enterprise customers worldwide, including Dow Corning, United States Air Force, NATO, G4S, Paternoster, Pratt and Whitney, Australian Department of Defence, and the U.S. Department of Veterans Affairs. For more information, visit www.titus.com.

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