FORTRA™

Tripwire Advisory Services
Subscription-Based Professional Services

Cybersecurity teams often rely on input from highly skilled experts to help maximize the success of their work. Yet execution of one-time projects may not provide the ongoing expertise needed to sustain an initiative. And not every organization has the resources — let alone the need — for full-time consulting services.

Fortra's Tripwire Advisory Services is a subscription-based, remote professional service that pairs you with a professional services consultant for a year of ongoing sessions. The Advisory subscription service empowers you to customize the amount of monthly engagement that works best for you. Regularly accessing professional services expertise, as opposed to a one-time engagement, offers exceptional flexibility to help you consistently benefit from the latest insights, best practices, and product updates, keeping you continually up to speed with your Tripwire solution.

A Wealth of Services Delivered in Small Increments

Tripwire Advisory Services are available in annual subscriptions in increments of four hours per month (four, eight, twelve, or any unit of hours that fits your needs). For example, your consultant can provide expert input on questions that arise during operation for your Tripwire solution, review procedures and documentation, and offer best practice reviews and guidance throughout the year as your needs evolve. You can opt to start there or purchase additional subscription time to meet your needs as well.

Example Tripwire Advisory Services Roadmap

Your consultant will be ready to provide the following professional services based on a recommended scope and schedule, ensuring you receive outstanding engagement and see substantive results. The following table illustrates a suggested roadmap with service activities mapped to the progression of a typical Tripwire implementation lifecycle and can be adjusted to better meet your specific needs. This list isn't exhaustive, and Tripwire Advisory Services can also be used to compliment other Tripwire service offerings. For example, Tripwire Advisory Services can be used in concert with a multi-week, one-time project, with the Advisory consultant assisting in the planning leading up to the project, the execution of the project, and expert input for the months following the one-time project.

PRODUCT SUMMARY

Tripwire Advisory Services is a subscription-based, remote professional service that pairs you with a member of the field team that you may already know. The service is designed to help maximize the success of your cybersecurity and compliance teams.

Why Subscription-Based Professional Services?
Some cybersecurity and compliance projects call for an intensive professional services partnership within a short timeframe. Other times, you may need a consultant to act as an extension of your team for large, long-term endeavors.

Tripwire Advisory Services falls right in between, giving you easily scheduled, unobtrusive but consistent engagement to help you stay on track with your goals with a sense of momentum and continuity.

ACTIVITY	FIRST YEAR TYPICAL ACTIVITIES			Ongoing
	Early	Mid	Late	
New implementation planning and preparation	✔			
Knowledge transfer on product functionality and usage	✔			✔
Product adoption planning	✔	✔		
Walk-through of features in implemented products	✔	✔		
Best practice discussions related to customer use cases	✔	✔	✔	✔
Use-case review	✔	✔	✔	✔
Administrative help	✔	✔	✔	✔
Review roles, responsibilities, and ACL implementation	✔	✔	✔	✔
New product alerting and release notes review		✔	✔	✔
Tripwire product upgrade planning		✔	✔	✔
Review implemented content vs. available from the Customer Center		✔	✔	✔
Review of product status, console assessment, and document recommendations		✔	✔	✔
Enact recommended configuration changes		✔	✔	✔
Documentation review and updates		✔	✔	✔
Review of support tickets and troubleshooting with Support as feasible		✔	✔	✔
Escalation to Sales for need of day-rate Professional Services		✔	✔	✔
Tuning of rules, tests, reports, settings, etc.		✔	✔	✔
Example agent upgrades			✔	✔
Platform migration planning				✔

Ready to Get Started?

Tripwire Advisory Services connects you with a trusted expert in those instances when you need a level of ongoing interaction to maximize the effectiveness of your cybersecurity and compliance programs. Request a quote at tripwire.com to get started today.

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Fortra.com

About Fortra

Fortra is a cybersecurity company like no other. We're creating a simpler, stronger future for our customers. Our trusted experts and portfolio of integrated, scalable solutions bring balance and control to organizations around the world. We're the positive changemakers and your relentless ally to provide peace of mind through every step of your cybersecurity journey. Learn more at fortra.com.