



TRIPWIRE ENTERPRISE AND CHERWELL

PARTNER SOLUTION BRIEF

PARTNER FAST FACTS

- » **Partner Name**
Cherwell Software
www.cherwell.com
- » **Partner Overview**
Cherwell Software is the developer of Cherwell Service Management. Cherwell Software has the deepest expertise in the service management industry, including a global network of expert partners, currently serving customers in more than 40 countries. Corporate headquarters are in Colorado, USA, with global offices in the United Kingdom and Germany.
- » **Joint Solution Overview**
Tripwire and Cherwell Software provide you with an automated way for IT systems to directly integrate and communicate with each other for maximum coverage and minimal operational disruption.

BUSINESS/TECHNICAL CHALLENGES

The real problem? Fragmented tools.

- » Many complex systems to manage
- » Multiple sources of truth that don't always match up

With the spike in advanced, zero-day and targeted attacks, it's more difficult than ever to detect them quickly and respond in time—and no one has unlimited resources to address the large number of malicious incidents. It's now a problem of scale: how do you quickly focus your resources on the greatest risks to your most critical assets? The real technology issue is fragmented tools and lack of context around threats and the assets they impact. You need a solution that provides high-confidence, actionable information with context about the threat and the affected assets. This solution must also help your organization quickly respond, to limit the financial and information loss in case of a breach.

JOINT TRIPWIRE & CHERWELL SOLUTION

More Secure. More Agile. More Value. Automated ways for systems to directly integrate and communicate with each other.

BENEFITS

More Secure—Useful data exists across your organization. Turn those silos of usable data into IT intelligence by integrating your ITSM solution with other data-rich solutions such as asset inventory, business intelligence, remote control, and endpoint management systems.

Integrating solutions that contain such data eliminates the time-consuming activity of requesting information from other teams or departments. And instant access to this information can often be the key to promptly solving a user's problem, including enhanced cybersecurity.

More Agile—With today's relative ease of data integration, the complex, tiered structure of the traditional organization has become more equalized, creating the opportunity to build better partnerships between historically siloed business units, and leading to greater trust between IT and those it serves.

More Value—When data is truly integrated and unified, more time can be spent adding value and improving the quality of the services—and less time spent troubleshooting problems.

FEATURES & BENEFITS

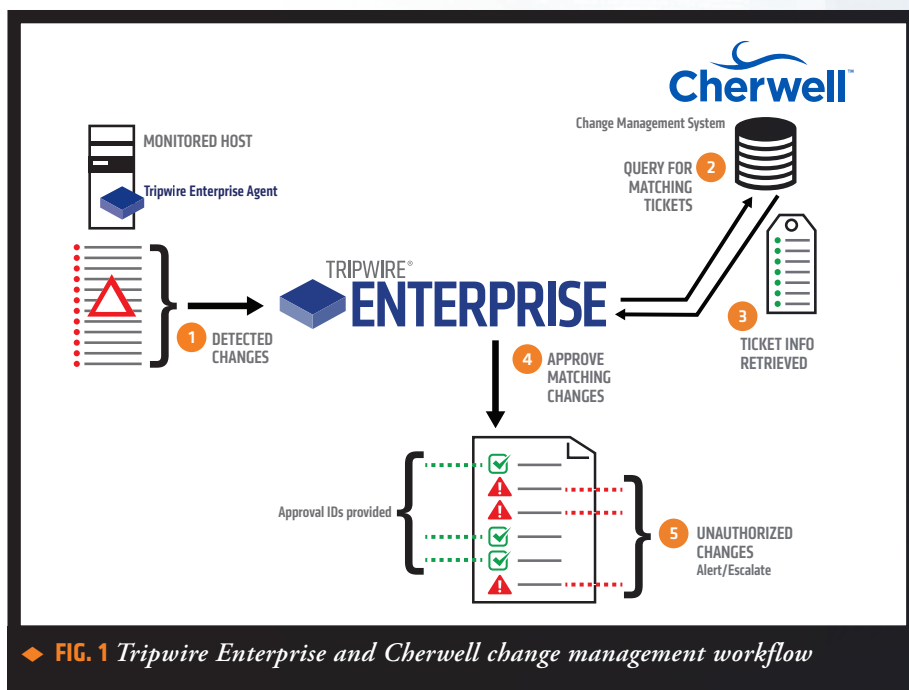
Feature	Benefit
Change Management	<ul style="list-style-type: none"> » Capture actual details of implemented changes » Reconcile observed against approved changes
Incident Management	<ul style="list-style-type: none"> » Get full details of unauthorized changes attached to an incident ticket for investigation
CMDB	<ul style="list-style-type: none"> » Retrieve attribute/metadata about in-scope assets » Automatically apply corresponding asset tags within Tripwire Enterprise » Leverage data harvested direction from the node to update CMDB records and stay aligned

ABOUT TRIPWIRE

Tripwire discovers every asset on an organization's network and delivers high-fidelity visibility and deep intelligence about those endpoints. When combined with business context, this valuable information enables immediate detection of breach activity and identifies other changes that can impact security risk.

Tripwire solutions also deliver actionable reports and alerts and enable the integration of valuable endpoint intelligence into operational systems, such as change management databases, ticketing systems, patch management and security solutions including SIEMS, malware detection, and risk and analytics.

These integrations are part of our Technology Alliance Program and they ensure our customers have robust, accurate information to make their organizations more cyber-secure.



◆ FIG. 1 Tripwire Enterprise and Cherwell change management workflow



◆ Tripwire is a leading provider of security, compliance and IT operations solutions for enterprises, industrial organizations, service providers and government agencies. Tripwire solutions are based on high-fidelity asset visibility and deep endpoint intelligence combined with business context; together these solutions integrate and automate security and IT operations. Tripwire's portfolio of enterprise-class solutions includes configuration and policy management, file integrity monitoring, vulnerability management, log management, and reporting and analytics. Learn more at tripwire.com. ◆

SECURITY NEWS, TRENDS AND INSIGHTS AT TRIPWIRE.COM/BLOG ◆ FOLLOW US @TRIPWIREINC ON TWITTER