Reduce Unplanned Change with Tripwire and SunView

Integration delivers a more complete change management and incident response process for increased reliability, up-time, and faster time to resolution

Detect Change and Assess Compliance with Tripwire Enterprise

Tripwire® Enterprise is the industry standard for integrity monitoring, change detection, and compliance validation. With Tripwire Enterprise, organizations can effectively baseline the asset configurations throughout their environment, and then detect any change—including detection in real-time. Accurate and comprehensive change detection is key to preventing and responding to incidents.

Tripwire Enterprise uses the collected configuration data to assess systems against a wide variety of security and regulatory standards, including PCI, NERC CIP, HIPAA, CIS, and NIST. Ensuring systems are hardened and in compliance with standards reduces the risk of both audit findings and security incidents.

ChangeGear for when Change Compliance Matters

Modern organizations require a Change Management solution optimized to support the dramatic increase and complexity of infrastructure changes. Through advanced automation and workflow, SunView ChangeGear has been designed to streamline the entire change and release management processes that enable organizations to meet auditing and compliance requirements.

Compliance-driven organizations need compliance-driven solutions, and ChangeGear leads the pack in industries where PCI, NIST, NERC CIP and HIPAA matters. Their SOC2 compliant software delivers a codeless platform where SLAs, automated workflows, and detailed audit trails ensure that changes are executed in strict adherence to security and industry guidelines.

The Value of Integration

Tripwire Enterprise excels at identifying changes and non-compliance, while ChangeGear facilitates the workflows necessary for responding to these findings. Integrating the two solutions delivers a closed-loop change management process by reconciling detected changes with planned work. Additionally, compliance findings can be automatically turned into a ticket in ChangeGear, further streamlining the remediation process.

Integration customers will experience:

» **Identification of unauthorized changes through closed-loop change reconciliation**

Changes occur continuously in most environments, and not all changes require a response. However, unauthorized changes may be an indication of suspicious or malicious activity. By reconciling detected changes with change requests in ChangeGear, customers can focus

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on only those changes that were unplanned or unauthorized.

Address detected unauthorized changes with documented Incident and Problem Management that is a seamless extension of the Change process while staying on the ChangeGear platform. From planning, to release, to monitoring and reconciliation, ChangeGear makes it possible to deliver end-to-end Change, Incident and Problem management all within a single platform.

» **Improved reliability and uptime by reducing unplanned change**

Whether malicious or not, unplanned changes drive both operational and security incidents that can cause undesired downtime. By creating a close-loop change process accounting for both change authorization and detection, the combination of Tripwire Enterprise and ChangeGear can help identify and reduce unplanned change, resulting in increased reliability and uptime.

» **Improved compliance through more effective remediation**

Continuous compliance is a hallmark of Tripwire Enterprise, but assessment is only half of the equation—to address compliance findings organizations need an efficient process for remediation. When Tripwire Enterprise discovers assets that exceed a non-compliance threshold, it can create an incident in ChangeGear. ChangeGear then provides the incident response workflows required for organizations to quickly respond. From finding to remediation, workflow is now automated.

Customers who deploy the Tripwire Enterprise and ChangeGear integration experience immediate improvements in the efficiency of change management and compliance, and long-lasting improvements in reliability and uptime through the reduction of unplanned and unauthorized change.

Schedule Your Demo Today

Let us take you through a demo of Tripwire security and compliance solutions where we'll be happy to answer your questions.
Visit **tripwire.me/demo**

SunView Software is a leading provider of smart IT Service Management software that helps companies build more responsive IT departments. SunView's flexible and simple solutions enable companies to better deliver, manage, and monitor IT needs across the enterprise. Created with a visionary future in mind, the consumer-like interface provides users the experience they've come to expect in all areas of life. Most importantly, SunView's Willow AI and Machine Learning Platform is helping to create intelligence-driven IT organizations—bringing together the best of human and machine to launch a new era of intelligent IT Service Management. **Learn more at** sunviewsoftware.com

Tripwire is the trusted leader for establishing a strong cybersecurity foundation. We protect the world's leading organizations against the most damaging cyberattacks, keeping pace with rapidly changing tech complexities to defend against ever-evolving threats for more than 20 years. On-site and in the cloud, our diverse portfolio of solutions find, monitor and mitigate risks to organizations' digital infrastructure—all without disrupting day-to-day operations or productivity. Think of us as the invisible line that keeps systems safe. **Learn more at** tripwire.com

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