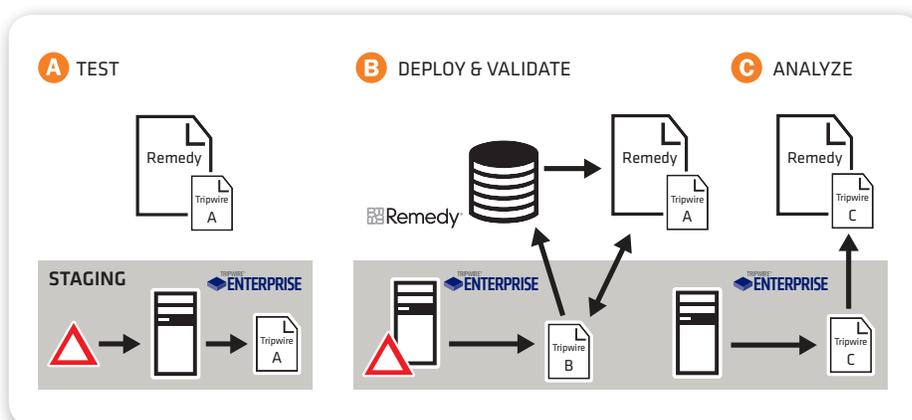


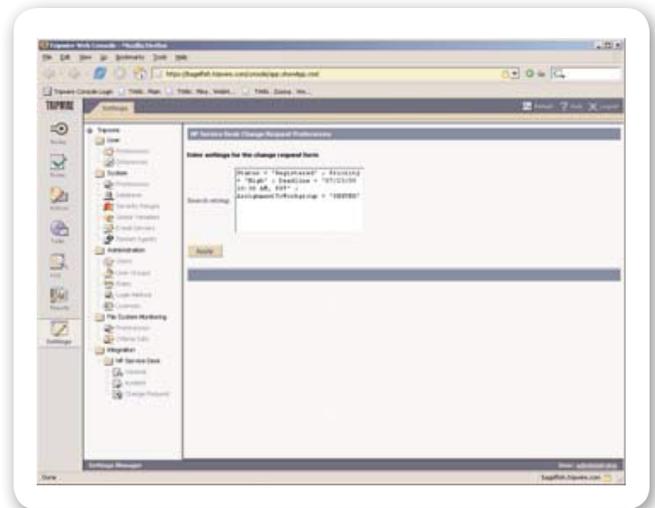
Tripwire Enterprise Integration Plug-in for Remedy AR System

An integrated solution for reconciling changes

Correlating changes with change requests—and distinguishing authorized and intended changes from unauthorized and unintended ones—doesn't need to be a full-time job. The Tripwire® Enterprise Integration Plug-in for Remedy AR System combines authorized change information managed by the Remedy AR System with Tripwire's robust change auditing capabilities. This powerful combination enables organizations to validate authorized change and immediately determine if the change management process has been circumvented. As a result, organizations increase accountability and control over changes that can affect regulatory compliance, availability, and security.



- a. Tripwire records intended changes and the change report is attached to a Remedy Change Request ticket.
- b. Actual changes are made to—and detected on—the production server. Tripwire maps authorized Remedy tickets to actual changes and approves the intended changes within Tripwire.
- c. New Tripwire integrity check reveals unintended changes, and the report is attached to a new Remedy incident ticket.



When Tripwire Enterprise detects a matching change request in Remyd AR System, Tripwire approves expected changes and attaches a report detailing all captured changes.

When the Remyd ticket is later opened, the Tripwire information is available for analysis.

How the Integration Works

- » Tripwire Enterprise creates a report of all file system changes detected on a selected server
- » Tripwire uses Remyd AR System formatted search commands to identify if any open change requests for that server exist
- » If an open change request exists, the expected change information attached to the ticket is used to approve changes, and the server's baseline is updated automatically—or the user may manually execute those functions in Tripwire through the Remyd AR system
- » If no open requests exist, changes are considered unauthorized, at which point Tripwire Enterprise creates an incident ticket detailing the change for further investigation and/or escalation

Features and Benefits

Identify Open Change Requests Based on Detected Changes

The Tripwire Enterprise action can determine if open change request tickets already exist for servers with reported changes then compares detected changes against expected authorized ones

Populate Change Tickets with Change Information

Provides a quick and easy way to document actual changes within a change request ticket, enabling users to achieve a closed-loop change management system and comply with regulatory and audit requirements

Manually Approve Changes and Update Tripwire Database

Users can execute Tripwire Enterprise commands from within the Remyd AR System to perform integrity checks and approve changes

Create Incident Tickets for Unauthorized Changes

Enables suspicious changes to be quickly investigated or escalated. A Tripwire Enterprise action can create incident tickets and attach related change reports for reference

Automate Operations

Remyd AR System promotes expected changes to the new baseline in Tripwire Enterprise, attaches a report of all changes to the change request, and creates a new incident detailing any discrepancies.



Tripwire is the trusted leader for establishing a strong cybersecurity foundation. Partnering with Fortune 500 enterprises, industrial organizations and government agencies, Tripwire protects the integrity of mission-critical systems spanning physical, virtual, cloud and DevOps environments. Tripwire's award-winning portfolio delivers top critical security controls, including asset discovery, secure configuration management, vulnerability management and log management. As the pioneers of file integrity monitoring (FIM), Tripwire's expertise is built on a 20+ year history of innovation helping organizations discover, minimize and monitor their attack surfaces. **Learn more at tripwire.com**

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