Tripwire Security Intelligence Hub Voluntary Product Accessibility Template

9/1/2020

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Compliance Overview

Tripwire is dedicated to providing high quality solutions that are accessible to people with disabilities. In particular, Tripwire is committed to ensuring full compliance with the Section 508 accessibility standards. To this end, Tripwire has undertaken a substantial project to ensure the accessibility of **Tripwire Security Intelligence Hub**. To accomplish this goal, Tripwire previously contracted with SSB Technologies to detect and recommend solutions to address accessibility errors found in this application. SSB Technologies performed an Initial Assessment of the **Tripwire Security Intelligence Hub** application version 6.2 in March 2009 and made specific recommendations to Tripwire which allowed Tripwire to bring the application into a high level of compliance with the Section 508 requirements. Tripwire has implemented these enhancements and has maintained the application as required, through **Tripwire Security Intelligence Hub** version **3.0.0**.

The information contained within this VPAT is a result of an independent assessment performed by SSB Technologies and any changes or updates made by Tripwire since that assessment. The initial testing included, but was not limited to, manual code review, automated testing and assistive technology testing using multiple versions and types of assistive technologies—including the screen reader Job Access with Speech (JAWS) and the screen magnification software Magnification in Color (MAGic). Through these efforts, Tripwire has been able to both bring the applications into a high level of compliance with Section 508, and provide assistive technology users with an optimal user experience.

Compliance Detail

Date: Original *04/25/2017* (revised: *9/1/2020*)
Application: *Tripwire Security Intelligence Hub* (Initial assessment was done on *Tripwire Security Intelligence Hub* version *<2.7.3>*, follow on review of Section 508 support was done for *Tripwire Security Intelligence Hub 2.7.4*)
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Compliance Summary

Guideline	Applicable	Compliant
§1194.21 - Software Applications and Operating Systems	*Yes*	**Supported**
§1194.22 – Web based Intranet and Internet Information and Systems	*No*	
§1194.23 - Telecommunications Products	*No*	
§1194.24 - Video and Multimedia Products	*No*	
§1194.25 - Self-Contained, Closed Products	*No*	
§1194.26 - Desktop and Portable Computers	*No*	
§1194.31 - Functional Performance Criteria	*Yes*	*Supported*
§1194.41 - Information, Documentation, Support	*Yes*	*Supported*

Support Levels

Fully Supported	Fully supported throughout the entire program with no exceptions.
Supported	Generally supported throughout the entire program with few exceptions.
Partially Supported	Supported in certain sections of the application.
Not Supported	Not supported in the application.

Compliance Detail

§ Section 1194.21 Software Applications and Operating Systems

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Partially Supported	Keyboard-only navigation is possible throughout the installation, configuration wizards, Console, and a command-line interface is available for many administrative functions. Keyboard-only navigation is available in some sections of the portal.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program	Partially Supported	Semantic information about some user interface objects in the portal is not available to Assistive Technology

element, the information conveyed by the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Supported	Tripwire SIH does not permit users to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	

(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Partially Supported	Some interface elements in the client are not available to assistive technology.

§ Section 1194.31 – Functional Performance Criteria

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Partially Supported	User vision is not required for installation, configuration or many administrative functions. User vision is generally required to use the Console.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supported	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength must be provided.	Not Applicable	Addressed by Operating System; See 1194.21 (b)

§ Section 1194.41 – Information, Documentation, Support

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	Documentation is available in multiple electronic formats including Windows Help and PDF.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	A description of accessibility and compatibility features is available upon request.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support services are available by both telephone and e-mail.