Tripwire Sub-Processor List

Tripwire engages select third parties as Sub-Processors in the United States and other locations noted below:

Name Sub-Processor Privacy Link	**Role**	**Personal Data**	**Justification and Comments**	**Applicable Tripwire Offering**
Amazon Web Services (AWS) Cloud https://aws.amazon.com/privacy/	Hosting service for Tripwire SaaS	Any Personal Data contained in Customer Data provided by Customer to the Service	Tripwire SaaS is hosted on the AWS platform, which helps provide data security and access controls	Tripwire ExpertOps Service, Tripwire SaaS, Tripwire Support Services
Alert Logic https://www.alertlogic.com/privacy-statement/	Threat Management Service	Any Personal Data contained in Customer Data provided by Customer to the Service	Alert Logic provides threat management services to Tripwire to support its data security and access controls	Tripwire ExpertOps Service, Tripwire SaaS
Drift https://www.drift.com/gdpr/	Optional third-party hosted chat function for quick general support inquiries	Personal Data including business contact information, work title, IP address, Customer name, usernames, and any Personal Data Customer provides in chat posts	Drift-hosted chat functionality offered for the convenience of Customers to ask quick general and support questions. Use by Customers is optional. Drift services are hosted in the U.S.	Tripwire.com website, Tripwire SaaS, Tripwire On-prem Products
Everest	Technical staff	Any Personal Data contained in Customer Data provided by Customer to the Service or in Support requests	Technical staff located in U.S. who may remotely access Data on Tripwire-controlled systems	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS

Incedo	Technical staff	Any Personal Data contained in Customer Data provided by Customer to the Service or in Support requests	Technical staff located in U.S. and India who may remotely access Data on Tripwire-controlled systems in the U.S.	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS
Marketo https://documents.marketo.com/legal/privacy/	Communications and lead management provider	Limited Personal Data: business contact details	Marketo is used to help manage marketing communications with customers and prospective customers	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS
Microsoft Office365 https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/privacy-security-and-transparency	Service provider mail services, messaging, and productivity applications; cloud hosted via Azure	Personal Data including business contact information, work title, and any Personal Data Customer provides in emails to Tripwire	Microsoft O365 is used for business email, messaging, and productivity applications	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS
New Relic https://newrelic.com/termsandconditions/privacy	Analytics company providing system, application, and infrastructure monitoring services to support Tripwire offerings	Any Personal Data contained in Customer Data provided by Customer to the Service	Monitoring filters are designed to preclude transmission of Personal Data.	Tripwire ExpertOps Service, Tripwire SaaS
Okta https://www.okta.com/privacy-policy/	Access and identity management platform used to manage customer authentication	Personal Data including business contact information, usernames, passwords	Provides user authentication for access to the Service.	Tripwire Expert Ops Service, Tripwire SaaS

Pendo https://www.pendo.io/data-privacy-security/	Pendo provides a web analytics tool for monitoring user behavior on web interfaces	User event activity within Tripwire products and services	Pendo is a web analytics tool that enables Tripwire to identify where to add coachmarks and provides web user analytics features.	Tripwire SaaS
salesforce.com https://www.salesforce.com/company/privacy/	Customer relationship management platform used to manage user and customer support accounts for the Service	Limited Personal Data: business contact details	Limited Personal Data is stored and managed in salesforce.com when Customers request product and service information, trial licenses, paid licenses, and access to the Tripwire Customer Center (support platform)	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS
Slack https://slack.com/privacy-policy	Optional third-party hosted chat function for quick general support inquiries	Administrative Data, Any Personal Data that customer includes in posts	Slack-hosted channels are offered for the convenience of Customers to ask quick general registration and support questions. Use by Customers is optional. Depending on Customer's location, Slack services may be hosted by a local Slack affiliate in Australia, Canada, Ireland, Japan, Singapore or the United Kingdom.	Tripwire SaaS
Stripe https://stripe.com/docs/security/stripe	Credit Card payment processing	Personal Data including name and credit or debit card information	Stripe provides processing, transmission, and storage of card data for processing purchases.	Tripwire SaaS

Tackle.io https://tackle.io/privacy-policy/	Platform used to list and manage product offerings on cloud marketplaces	Personal Data including name and email address	Tackle.io provides a platform to support cloud marketplace business transactions.	Tripwire SaaS
Tiempo	Technical staff	Any Personal Data contained in Customer Data provided by Customer to the Service or in Customer support requests	Technical staff located in U.S. and Mexico who may remotely access Data on Tripwire-controlled systems in the U.S.	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS
Tray https://tray.io/documentation/platform/security-at-tray/	Automation platform	Personal Data including name, business contact information, reporting hierarchy, device data	Tray provides a general automation platform to integrate Tripwire's business systems.	Tripwire SaaS
Uptima	Technical staff	Personal Data including business contact information, work title, and any Personal Data Customer provides during the order fulfillment process	Technical staff located in U.S. who may remotely access Data on Tripwire-controlled systems.	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS
Yosemite Group	Technical staff	Any Personal Data contained in Customer Data provided by Customer to the Service or in Customer support requests	Technical staff located in U.S. who may remotely access Data on Tripwire-controlled systems.	Tripwire On-Prem Products, Tripwire ExpertOps Service, Tripwire SaaS

Capitalized terms used in this Sub-Processor List are as defined in the Data Processing Addendum and the relevant customer Agreement.

Last updated March 2021