Tripwire Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: Tripwire Enterprise 9.1

Report Date: 10-31-2023

Product Description: Tripwire Enterprise Console

Contact Information: David Whitlock (david.whitlock@fortra.com)

Evaluation Methods Used: Tripwire Enterprise web-based software was tested for routine user workflows covered by the product's User Guide with all the supported web browsers in a Microsoft Windows environment.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The product's functionality has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported technology use as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		While not every image within the UI has an "alt" text tag
Revised Section 508	Web: Partially Supports	implemented, the majority do as of this release version.
 501 (Web)(Software) 	Software: Supports	In reports with a visual graph, the same information is
• 504.2 (Authoring Tool)		contained in text format in the same report.
• 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
Revised Section 508	Web: Not Applicable	
 501 (Web)(Software) 	Software: Not Applicable	
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
Revised Section 508	Web: Not Applicable	
 501 (Web)(Software) 	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
Revised Section 508	Web: Not Applicable	
 501 (Web)(Software) 	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	
 1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Software: Supports	
 1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Software: Supports	
 1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Software: Not Applicable	
 2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Software: Supports	All supported web browsers allow many user interface components to be navigated using a keyboard. However, some browser/settings combinations do not offer contextual highlighting of UI elements, and some screens do not allow simple switching between context panes making keyboard-only navigation impractical. The supported Operating Systems that installation is supported on do, however, have built-in accessibility controls for keyboard-based mouse emulation. This allows full access to the entire UI without using a mouse.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
Revised Section 508	Web: Not Applicable	
• 501 (Web)(Software)	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 	Not Applicable	
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to:	Web: Supports	
Revised Section 508	Software: Supports	
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)	Web: Supports	
Also applies to:	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Supports	
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Not Applicable	
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
 501 (Web)(Software) 	Software: Not Applicable	
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
Revised Section 508	Web: Not Applicable	
• 501 (Web)(Software)	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
Revised Section 508	Web: Not Applicable	
• 501 (Web)(Software)	Software: Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
Revised Section 508	Web: Partially Supports	The Asset View screens have contrast ratios as low as
• 501 (Web)(Software)	Software: Supports	3.81:1. All other functional UI components exceed the
• 504.2 (Authoring Tool)		required contrast ratios.
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:		All supported web browsers that view the web UI offer
Revised Section 508	Web: Supports	zooming support. The UI complies with these user agents' requests for scaling and resizes UI elements along with the text at the chosen scaling factor.
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:		Within some user reports, there is a visual graph of the report data. The graph headings are images of text which cannot be customized. This same information is also contained within the body of the report in text format.
Revised Section 508	Web: Supports	
• 501 (Web)(Software)	Software: Not applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		iormat.
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software	Not Applicable	
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA)		
Also applies to:	Supports	
Revised Section 508	Software: Supports	
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)602.3 (Support Docs)		
 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Software: Supports	On/After version 8.9.0, all top menus and left-side tree- view panes now have highlighting to show focus. Text input fields continue to have a blinking cursor (as defined by the operating system configuration). Clickable UI input buttons change the mouse cursor to identify they are interactive (if using OS-level keyboard- based mouse emulation.) Navigating between the UI's left/right/top panes is not apparent with keyboard-only navigation. However, using the OS level (or other) keyboard-based mouse emulation bypasses this lack of focus clarity.
 3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Software: Not Applicable	
 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	
 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Software: Supports	Where expected inputs are known, error validation highlights incorrect input types (such as entering letters into a numerical field).
 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Software: Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) Revised Section 508 – Does not apply	Web: Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	The vast majority of the UI components have a contrast ratio exceeding this threshold. As stated in Table 1.4.3, there are a limited number of UI components with a lower ratio. Still, these are limited in number and almost exclusively contained within the Asset View screens.
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
1.4.8 Visual Presentation (Level AAA)	Web: Does Not Support	

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Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>1.4.9 Images of Text (No Exception)</u> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Some report visualizations contain text legends for the information displayed in the visualization. These visualizations are optional, as the report contains the same information in the body, and the text legend is necessary to understand the context of the visualization.
<mark>2.1.3 Keyboard (No Exception)</mark> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	No specific timing is required, and most UI navigation within a context pane can be accomplished using a keyboard or OS keyboard-based mouse emulation. It isn't easy to use only a keyboard and switch between the UI's left/right/top panes without other assistive technologies or the OS keyboard-based mouse emulation. This keyboard-mouse emulation is available on all supported OSes.
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Partially Supports	If a user were typing text into an input field when the user session expired, this information would be lost. The specific screen and workflow the user was engaged in would be saved, and no other information would be lost. Most workflows in the UI do not require text input, so this is a low-risk issue that can be mitigated by the user settings for web session timeout—a user- configurable setting.
		Considering the user-configurable timeout settings and the small number and infrequent nature of required user inputs, most organizations would likely interpret this as "Supports." We are listing "Partially Supports" to be transparent about the exact definition of this criteria, though, for security reasons, non-saved user inputs are not persisted between sessions.

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
<mark>3.1.4 Abbreviations</mark> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Aside from well-established industry-specific terminology, the web UI does not employ abbreviations or acronyms by default. The user can input their own abbreviated terms into input fields which may later be displayed in other UI components without the ability to expand. Still, this limited scenario can be prevented by users inputting full words only when input fields are presented.
<mark>3.1.5 Reading Level</mark> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	This web-based software is designed for usage in IT Security environments by users who have commonly completed post-secondary education programs. These environments routinely involve technical language and jargon that exceeds this requirement, and by extension, so does this product version. The UI meets this standard except for these common industry terms that any user would be familiar with.
<mark>3.1.6 Pronunciation</mark> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Excluding the IT Security industry-specific terminology and jargon, there are no identifiable instances where context-based pronunciation is required to aid in understanding. Regardless, the product offers no pronunciation capabilities, so this is being marked as "Does Not Support" to remain transparent.
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Supports	
3.3.5 Help (Level AAA)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	

Revised Section 508 Report

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Not Applicable	
302.3 Without Perception of Color	Not Applicable	
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: <u>Hardware</u>

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward	Reach Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward	Not Applicable	
Reach		
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This web-based application does not implement separate user experiences for accessibility reasons. Instead, all user experiences are uniform, and efforts have been made to retain users' ability to use the assistive technology of their choice. As such, there are no accessibility-only features implemented in the product.
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is in electronic format. End users may contact Tripwire Support at 1.866.897.8776 to request alternate formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	

Legal Disclaimer (Tripwire)

Support for issues related to the accessibility of Tripwire Enterprise is available through the Tripwire website (<u>www.tripwire.com</u>). Issues specifically relating to the accessibility of Tripwire Enterprise can be addressed by emailing (<u>support@tripwire.com</u>) or calling support (1.866.897.8776).